

## **Exhibit 6**

Affidavit of Derek M. Gietzen, Oct. 9, 2002

**Before the  
Federal Communications Commission  
Washington, D.C. 20554**

In the Matter of

Application by SBC Communications, Inc.  
Pursuant to Section 271 of the  
Telecommunications Act of 1996  
To Provide In-Region, InterLATA Services  
in California

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WC Docket No. 02-306

STATE OF CALIFORNIA

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COUNTY OF SAN DIEGO

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ss:

**AFFIDAVIT OF DEREK M. GIETZEN**

I, Derek Gietzen, being duly sworn or affirmed, testify and state as follows:

1. I am the President and CEO of Vycera Communications, Inc. (formerly Genesis Communications International, Inc.) ("Vycera") and provide this testimony in my capacity as such. My business address is 12750 High Bluff Drive, Suite 200, San Diego, CA 92130-2083. The purpose of my affidavit is to support certain facts set forth in Vycera's Comments on SBC-Pacific Bell's application for Section 271 authority ("Vycera Comments").
2. After the California intraLATA toll markets became open to competition in May, 1999, Vycera began submitting customer primary carrier "PC" change orders to Pacific Bell for intraLATA toll service. The number of alleged PC change disputes that Pacific Bell attributed to Vycera increased dramatically once Vycera began selling intraLATA toll service in competition with Pacific Bell, from a

range of 2-3% prior to Vycera's entry into the California intraLATA toll market, to as high as 25% thereafter. Vycera subsequently ceased selling intraLATA toll service in Pacific Bell service areas as a result of Pacific Bell's imposition of PC change charges. The rate of alleged PC change disputes that Pacific Bell attributed to Vycera quickly dropped back down. On one occasion Vycera again attempted to sell intraLATA toll services in Pacific Bell territories, with a concomitant dramatic resurgence in Pacific Bell-alleged PC disputes. In February, 2001 Vycera again ceased selling intraLATA toll in Pacific Bell services territories; thereafter the number of alleged PC disputes attributed to Vycera by Pacific Bell again dropped down to 2-3%.

3. Vycera's Pacific Bell bill for charges for alleged PC changes increased from an average of \$1900 per month (when it did not sell intraLATA toll services in Pacific Bell service areas) to more than \$34,000 per month (during periods in which Vycera offered intraLATA toll services in competition with Pacific Bell).
4. When Vycera noticed the dramatic increase in allegedly disputed PC change charges (and corresponding fees on its Pacific Bell bills) in the summer of 1999 (after it began offering intraLATA toll service in May, 1999), Vycera attempted to discover the cause of the unprecedented problem. The results of Vycera's initial investigation led Vycera to conclude that the dramatic increase in PC disputes alleged by Pacific Bell after Vycera entered the intraLATA toll market was a result of Pacific Bell's win-back practices, policies and procedures and its abuse of its position as (non-neutral) PC administrator.

5. As a part of Vycera's investigation, in June 1999, I placed a request that my own residential local toll service line be switched from Pacific Bell to Vycera. Soon thereafter I received a "win-back" letter from Pacific Bell at the bottom of which was a form entitled, "Bring me back home to Pacific Bell today!," including a box to be checked off by the recipient stating, "YES, switch my phone service back to Pacific Bell (and credit my account \$5.26 for the switching fee)." I checked the box, signed the form and returned it to Pacific Bell. A copy of the win-back letter and form that I signed are attached to the Vycera Comments at Exhibit 7.
6. Vycera was notified by Pacific Bell that my own request to "switch back" to Pacific Bell was the result of an *unauthorized carrier change*. I had not spoken with anyone at Pacific Bell about the account, and never claimed that the carrier change was unauthorized. I had merely filled in the form at the bottom of Pacific Bell's "win-back" letter for intraLATA toll service, agreeing to change my intraLATA toll service back to Pacific Bell.
7. Vycera has third party verification ("TPV") evidence to document each of its PC change requests. However, SBC no longer allows carriers to offer evidence to disprove an allegedly disputed PC change. In the vast majority (if not all) of these cases of allegedly disputed intraLATA toll PC changes attributed by SBC to Vycera, the customer never files a complaint with the FCC or the California Commission, and there is no documentation that the customer ever stated that the customer disputes the original switch. Accordingly, carriers such as Vycera have no opportunity or forum to respond to or provide a TPV or LOA documenting that the switch was authorized. It is a "win-win" proposition for SBC as the (non-


neutral) PC administrator: SBC keeps the PC change charge (two times the PC change fee) based on its tariffed charges, and "wins back" the customer.

8. During the same time periods, Vycera marketed intraLATA toll services in other jurisdictions, including Verizon f/k/a GTE service areas in California and Texas, and U S West service areas in Arizona, Colorado, New Mexico and Utah. The numbers of alleged PC change disputes did not increase in Verizon f/k/a GTE California territories or in other states and ILEC territories as a result of Vycera's entry into the intraLATA toll markets in those jurisdictions (with the exception of SBC-SWBT in Texas, which appears to be engaging in anticompetitive practices similar to Pacific Bell's practices).
9. Vycera uses the same sales scripts, the same TPV scripts, and the same independent third party verifier in all jurisdictions in which it provides services; thus, the only logical explanation for the dramatic increase in the number of alleged PC change disputes recorded by Pacific Bell during periods when Vycera offered intraLATA toll services in Pacific Bell areas is that they were caused by Pacific Bell practices, policies or procedures.
10. Vycera has attempted to address with SBC the practice, policy and/or procedure problems that result in SBC's reporting of significantly inflated numbers of allegedly disputed intraLATA toll PC changes (and corresponding charges to Vycera's accounts) since the Summer of 1999 when Vycera first discovered these problems after it began offering intraLATA toll service. However, Vycera's numerous attempts to resolve the issue have not been successful to date. In

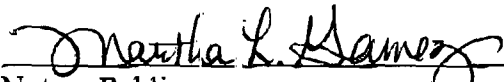
response to evidence such as my own win-back response being registered by Pacific Bell as an unauthorized intraLATA toll PC change, and the dramatic increases in alleged PC disputes only during periods in which Vycera has offered intraLATA toll service in competition with Pacific Bell, SBC's attorneys have simply denied that there is any problem, and asserted that the registering of an alleged PC dispute based on the win-back form that I returned was simply the result of a "manual procedure error."

11. Vycera ultimately had no economic choice but to cease offering intraLATA toll services in Pacific Bell service areas as a result of SBC's anticompetitive practices, given the significant expense and time (both from an administrative and legal standpoint) involved in attempting to address and resolve the dramatic increases in allegedly disputed PC changes reported by Pacific Bell against Vycera, and the concomitant exorbitant PC change charges on Vycera's Pacific Bell bills.

Further, affiant say eth not.

  
Derek M. Gietzen

Sworn or affirmed before me this 9th day of October, 2002.

  
Notary Public

My Commission expires: April 19, 2006



## **Exhibit 7**

“Win-back” letter from Pacific Bell to Derek Gietzen, June 1999



Derek Gietzen  
1339 Caminito Laura  
Encinitas, CA 92024-7003



Dear Derek Gietzen,

Our records show that you have discontinued your local toll service with Pacific Bell for 1-858-756-3547. We want to make sure this information is correct and that you made a choice based on accurate facts. Despite what anyone tells you to the contrary, local toll and long distance service can be handled by two different carriers. To switch back to Pacific Bell now, just call us at 1-800-533-0538.

You may have already received a call from us. If not, you may be interested to know that many customers ultimately switch back to us after they've had a chance to compare costs and service.

- We've got great calling plans.\* All three plans let you make calls any time of the day or night, weekdays or weekends.

Saver 60	Saver Plus	OnePrice Saver
Just 6¢ per minute	Just 5 1/2¢ per minute	Just 2 1/2¢ per minute
60 minutes	180 minutes	1,000 minutes
For \$3.60/month	For \$10.00/month	For \$24.95/month
Each additional minute 6¢	Each additional minute 5¢	Each additional minute 5¢

- As a special opportunity only for calling plan customers, you can save \$2.00 off your Message Center monthly service charge and \$5.00 off your monthly service charge for Pacific Bell Internet.

Put simply, we want you back. With over 100 years of experience providing Californians with customized, convenient and reliable service, Pacific Bell is the obvious choice for handling all your local and local toll calls. We hope you'll switch back to Pacific Bell today.

Sincerely,

Katie Karp  
Product Manager

P.S. Call toll-free at 1-800-533-0538 today to switch your local toll back to Pacific Bell. Or detach and mail your reply card in the postage-paid envelope provided. To expedite your call, please review the information on the enclosed insert.

Pacific Bell will credit the \$5.26 switching fee when you re-establish your service with Pacific Bell. The Message Center is provided by Pacific Bell Information Services. Pacific Bell Internet is provided by Pacific Bell Internet Services. Not every product is available in all areas.

\*Available to residential customers calling in California only. Some areas with dense population have zone usage measurement. This band of service (13 to 15 miles from your home) appears on your telephone bill as Zone 3 and is not covered by local toll calling plans.

### Bring me back home to Pacific Bell today!

- ☒ **YES**, switch my phone service back to Pacific Bell (and credit my account \$5.26 for the switching fee).  
Select from the following choices and please sign below or call 1-800-533-0538.

☐ Saver 60    ☐ Saver Plus    ☐ OnePrice Saver    ☒ No calling plan, simply everyday low rates

**X** Signature   
I authorize Pacific Bell to be my agent for providing my local toll calling.

Derek Gietzen  
1339 Caminito Laura  
Encinitas, CA 92024-7003  
1-858-756-3547

☐ **YES** I have read the enclosed insert and give my approval for Pacific Bell and its family of companies to offer products and services that may fit my calling needs.

**Call 1-800-533-0538 or sign and mail this card now!**

**PACIFIC BELL.**



## **Exhibit 8**

Complaint, AT&T Communications of California, Inc., v. Pacific Bell, Case No. 99 12 029, filed  
Dec. 21, 1999

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA

AT&T Communications of California, Inc. (U  
5002 C),

Complainant,

v.

Pacific Bell (U 1001 C); SBC  
Communications, Inc.; SBC  
Telecommunications, Inc.; Southwestern Bell  
Telephone Co.,

Defendants.

Case No. **99 12 029**

COMPLAINT

McCUTCHEN, DOYLE, BROWN &  
ENERSEN, LLP  
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Telephone: (415) 442-5560

Attorneys for Complainant AT&T Communications of  
California, Inc.

## **I. PRELIMINARY STATEMENT**

1. This complaint is brought by AT&T Communications of California, Inc. (“AT&T”) to address a systematic campaign by Pacific Bell (“Pacific”) to deny California consumers their choice of intraLATA toll carrier and impede Pacific’s competitors’ ability to provide intraLATA toll services to them. In violation of state and federal law, Pacific has employed its control of local exchange service and equipment to maintain its dominant share of intraLATA toll service. In the process, Pacific has duped and slammed thousands of California customers that had presubscribed AT&T or another carrier as their primary carrier for intraLATA toll service.

2. Presubscription enables the customer to choose and designate a primary interexchange carrier (“PIC”). Since 1985, long distance, interexchange calls have been directed to the PIC by dialing 1 plus the called number. The customer need not use the more cumbersome 1010XXX prefix to direct such calls to the PIC. A change in the primary interexchange carrier not authorized by the customer and verified in compliance with applicable California and Federal Communications Commission (“FCC”) rules is known as “slamming.” “IntraLATA toll service” refers to telephone calls that originate and terminate in the same Local Access & Transport Area or “LATA” but terminate outside a customer’s local exchange free call zone, usually about 12 miles.

3. “Since January 1, 1995, the market for intraLATA toll calls has been open to competition . . . .” in California. *MCI Telecommunications Corp. v. Pacific Bell*, D.95-05-020, 59 CPUC 2d 665, 669 (1995)(“*MCI*”). While California intraLATA toll markets were opened to competition in 1995, presubscription was first provided here for intraLATA toll calls when GTE California implemented presubscription during the September 1996 to March 1997 time period. Prior to this implementation, intraLATA toll calls not preceded by the 1010XXX “dial around” prefix were, with limited exceptions, handled by the incumbent local exchange carrier (“ILEC”). AT&T did not experience any perceived increase in intraLATA PIC disputes

over interLATA PIC disputes in GTE territory after intraLATA presubscription was implemented. Pacific was not required to implement intraLATA presubscription until May of this year.

4. Over Pacific's vehement protests and attempts to delay, this Commission and the FCC required Pacific to implement presubscription for intraLATA toll calls as of May 7, 1999. D.99-04-071; D-99-07-019. This change, by eliminating the necessity for the "dial around" prefix for a "local" primary interexchange carrier ("LPIC"), enabled carriers such as AT&T for the first time to compete on a more equal footing with Pacific to provide intraLATA toll service to residential and business customers lacking an option to dial-around.

5. When competition in intraLATA toll markets was first authorized in 1995, Pacific responded by attempting to expand its "no prefix" dialing advantage by "refusing to allow customers to route intraLATA toll calls through FRS/ARS features and special access lines to competing carrier[s]." *MCI*, D.95-05-020, Finding of Fact 7, 59 CPUC 2d at 693. FRS/ARS provided another method of eliminating the "dial-around" prefix available to a limited number of Centrex customers. At the time, this Commission concluded: "Pacific is attempting to maintain a monopoly in the intraLATA toll market by the unlawful means of such refusal to serve." *Id.* at 694, Conclusion of Law 2.

6. Pacific's response to the May 7, 1999, implementation of intraLATA toll presubscription has been equally destructive of competition. Pacific has engaged in a pattern of behavior that has denied customers their choice of carrier, created customer confusion over the selection of an LPIC, increased its competitors' costs of serving intraLATA toll customers, and violated its tariffs. The pattern of behavior has included at least the following:

7. Pacific has claimed intraLATA toll customers to have been "slammed" by AT&T, has changed the customers' LPIC designation back to Pacific, and has charged AT&T for the LPIC change, when in fact the customer authorized AT&T to be the LPIC for intraLATA toll calls and AT&T obtained a third-party verification of the authorization.

8. Throughout the period May 7, 1999 to date, AT&T has used the same mix of marketing channels and the same verification procedures for PIC and LPIC changes. In spite of this, Pacific claimed more than 10 times the LPIC slams as PIC slams by AT&T, charging AT&T nearly a million dollars to switch back to Pacific over 80,000 AT&T customers that allegedly did not authorize AT&T as their LPIC.

9. On information and belief, some AT&T customers whose LPIC designation was switched back to Pacific were in fact slammed by Pacific, which failed to obtain either customer authorization or third party verification of the LPIC change back to Pacific.

10. On information and belief, some AT&T customers whose LPIC designation was switched back by Pacific were persuaded to allow the return during misleading "win-back" calls initiated by Pacific marketing representatives. As used in this complaint, the term "Pacific marketing representatives" includes employees of SBC Communications Inc. ("SBC") and SBC affiliates other than Pacific acting on behalf of Pacific and includes the employees of third party contractors retained by Pacific to market on its behalf.

11. On information and belief, some AT&T customers whose LPIC designation was switched back by Pacific were persuaded to allow the return during calls initiated by customers in response to marketing letters misleadingly suggesting a need to verify with Pacific the customer's selection of AT&T as the LPIC.

12. On information and belief, some of the AT&T customers whose LPIC designation was switched back by Pacific were duped by aggressive and deceptive marketing efforts carried out by Pacific marketing representatives to win back former customers. These marketing campaigns confused many customers about the nature of intraLATA service and mislead some into believing that AT&T had slammed them.

13. Some of the AT&T customers whose LPIC designation was switched back by Pacific have informed AT&T that the Pacific representative calling them knew that AT&T rather than another carrier was the newly designated LPIC. AT&T believes and on that ground

alleges that the source of that information would be carrier proprietary information within the meaning of 47 U.S.C. § 222(b).

14. In each case in which Pacific claimed that a customer had been “slammed” by AT&T for intraLATA toll service, Pacific violated the applicable tariff, Schedule Cal. P.U.C. No. 175P, 4th rev. sheet 594-C and 2d rev. sheet 595-D, in two ways. First, Pacific charged AT&T twice the \$4.97 presubscription change charge fee provided for LPIC disputes in that tariff. Second, the tariff provides that in the event of a dispute, Pacific will credit the customer for an applicable LPIC change charge and bill any such charge to the carrier submitting the disputed LPIC change. The tariff also provides, however, that during the first six months after intraLATA presubscription implementation, customers will not be billed an LPIC change charge for one change. Since the customer was not billed for the initial LPIC change, Pacific violated the tariff by billing AT&T for such charges.

15. Pacific’s conduct is a violation of Pacific’s tariffs, federal law and California law. AT&T files this complaint for declaratory relief, restitution and other equitable relief.

## **II. JURISDICTION**

16. Sections 701 and 1702 of the California Public Utilities Code grant the Commission broad authority to respond to violations of Commission decisions and orders, and of federal and state law. Calif. Pub. Utils. Code §§ 701, 1702. The Commission has the power to issue injunctive relief in the exercise of this jurisdiction. *MCI*, D.95-05-020, 59 CPUC.2d at 674; *California Community Television Assoc. v. General Tel. Co. of Cal.*, 71 CPUC 123, 131 (1970).

## **III. THE PARTIES**

17. Complainant AT&T provides interexchange telecommunications services in California. AT&T’s office is located at 795 Folsom Street, San Francisco, CA 94107; phone: 415-442-5560; fax: 415-442-5505.

18. Defendant Pacific is a corporation organized and existing under the laws of the State of California. Pacific offers telecommunications services in California, providing in excess of 90% of local exchange and exchange access service within the state. Pacific's office is located at 140 New Montgomery Street, San Francisco, CA 94105; phone: 415-542-9000; fax: 415-543-2935.

19. Defendant SBC is the ultimate parent of Pacific. SBC's executive office is located at 175 E. Houston, San Antonio, TX 78205. SBC is also the ultimate parent of SBC Telecommunications, Inc. and Southwestern Bell. Employees of SBC Telecommunications, Inc. have participated in the communications described in the complaint below. SBC Telecommunications, Inc. maintains an office at 570 Third Street, San Francisco, CA 94107. On information and belief, Pacific uses employees of SBC Telecommunications, Inc., other SBC affiliates and/or SBC to carry out some of the marketing efforts described in this complaint.

#### **IV. GENERAL ALLEGATIONS**

##### **A. IntraLATA Presubscription**

20. By its express terms, the Telecommunications Act of 1996 requires a local exchange carrier to provide "dialing parity." 47 U.S.C. § 251(b)(3). In D.99-04-071, this Commission concluded, consistent with the FCC, that "Pacific has the duty under Section 251(b)(3) of the Telecommunications Act to provide intraLATA dialing parity in California." D.99-04-071, Conclusion of Law 1. It directed Pacific to begin fulfilling that duty by complying with the FCC's March 23, 1999 order requiring the implementation of intraLATA toll presubscription in California on May 7, 1999. *Id.* at Conclusion of Law 2, (citing *Implementation of the Local Competition Provisions of the Telecommunications Act of 1996*, CC Docket No. 96-98 (FCC March 23, 1999)).

21. This Commission earlier ordered that "IntraLATA presubscription will be offered by local exchange carriers pursuant to the so-called 'full 2-PIC methodology,' which permits customers to presubscribe to a telecommunications carrier for all [interLATA] calls and

to presubscribe to another telecommunications carrier . . . for all intraLATA toll calls.” *In the Matter of Alternative Regulatory Frameworks for Local Exchange Carriers (IntraLATA Presubscription Phase)*, D.97-04-083 (April 23, 1997) at 47.

**B. LPIC Changes and Slamming**

22. Since May 7, 1999, customers have been able to change their intraLATA LPIC in substantially the same way that they have for years been able to change their interLATA PIC: Customers may either notify the LEC (such as Pacific) that provides their local service of their selection of a new intraLATA LPIC, or they may notify another carrier (such as AT&T) that they wish to designate that carrier as their LPIC. In the latter case, the carrier then notifies the company providing local exchange service to the customer, typically the incumbent LEC, which implements the change.

23. PIC and LPIC changes are made in the switch of the local exchange carrier or competing local exchange carrier providing local exchange service to the customer. Pacific Bell switches route intraLATA toll calls for over 90% of residential and business intraLATA toll calls within the Pacific service area.

24. The ability of an interexchange carrier to notify the LEC of a PIC change creates the possibility that the interexchange carrier may falsely notify the LEC that customers have designated it as their new PIC, when in fact the customers have not done so. This practice of switching a customer’s PIC or LPIC without his or her consent is known as “slamming.”

25. Pacific tariffs on file with this Commission in part address the slamming problem. A copy of the relevant tariff provisions are attached as Ex. A and here incorporated by reference. Among other things, the tariff provides that if a customer informs Pacific that it did not authorize the LPIC change that the carrier submitted, then Pacific will return the customer’s line to the previous LPIC, credit the customer for any previously billed LPIC charges, and instead bill the carrier that submitted the disputed change any LPIC “change charge.” The tariff further provides that there will be no change charge assessed for a customer’s first LPIC selection during



a six month period following implementation of intraLATA presubscription. The “change charge specified in the tariff is \$4.97.

26. In addition, since April 27, 1999, FCC regulations have prohibited Pacific and other “executing carriers” from “verify[ing] the submission of a change in a subscriber’s selection of a provider of telecommunications service received from a submitting carrier.” 47 C.F.R. § 64.1100(a)(2).

**C. AT&T LPIC Experience With Pacific**

27. Shortly before May 7, 1999, AT&T began to employ the same marketing strategies, mix of marketing channels, and independent verification procedures for intraLATA LPIC selection that it had applied, and still applies, to interLATA PIC selection. AT&T anticipated its efforts would generate a low level of LPIC disputes comparable to its level of PIC disputes. Both PIC and LPIC changes were submitted in the normal course to Pacific for customers whose presubscription was controlled by its switches.

28. Beginning in June of 1999, Pacific billed AT&T for switching the LPIC designation for intraLATA toll service from AT&T back to Pacific in amounts representing a disproportionately high rate of disputes over AT&T’s intraLATA toll LPIC changes. Pacific billed AT&T a change charge of \$9.98 per LPIC for each change.

29. The sums charged AT&T by Pacific based on alleged LPIC disputes soon reached into the hundreds of thousands of dollars per month. At the same time, Pacific’s charges to AT&T for switching the PIC designation for interLATA service from AT&T to another interexchange carrier showed no change and showed a significantly lower percentage of PIC disputes than LPIC disputes.

30. For example, in June, AT&T submitted 16,103 interLATA PIC changes to Pacific for a certain class of business customers and Pacific reported 224 interLATA PIC change disputes. In that same month for the same customer class, AT&T submitted 61,440 intraLATA LPIC changes to Pacific and Pacific reported 9,490 intraLATA LPIC change disputes. The

intraLATA dispute rate was about 15 times the interLATA rate. In July for the same customer class, there was a 0.97% dispute rate for AT&T's interLATA PIC submissions for businesses, and a 15.94% dispute rate for intraLATA submissions. For August, the interLATA dispute rate was 0.96% compared to the intraLATA dispute rate 18.65%. In September, they were 1.28% and 11.24%. A similar disparity existed for residential customers.

31. Throughout the relevant period, AT&T's procedures for verifying a customer's authorization for PIC designations and LPIC designations were the same. The only difference between PIC and LPIC change orders known to AT&T is that Pacific is a competitor in markets affected by the LPIC designation but not in those affected by the PIC designation.

#### **D. Pacific's Improper Marketing**

32. Pacific has developed and executed a program to "winback" intraLATA toll customers who designate another carrier, such as AT&T, as the customer's intraLATA toll primary exchange carrier or LPIC. As a part of this program, Pacific has sent letters to such customers purporting to request verification that the customer has "discontinued" local toll service with Pacific Bell. For example, one Pacific direct mailing states:

Our records show that you have discontinued your local toll service with Pacific Bell for 1-415-XXX-XXXX. We want to make sure this information is correct . . . To switch back to Pacific Bell now, just call us at 1-800-533-0538.

This mailing is confusing and deceptive because it implies that some service has been "discontinued" rather than transferred to another carrier, purports to seek verification of a service change, but gives a number that, if called, links the customer to a Pacific customer service representative directed not just to verify but to give a "winback" sales pitch.

33. On information and belief, Pacific's marketing representatives calling customers that have designated AT&T as the LPIC have asked to verify that the customer had authorized the change. Pacific's written and oral communications to customers purporting to

seek verification of the designation of AT&T as the customer's LPIC violate applicable FCC regulations.

34. On information and belief, to "winback" intraLATA toll customers, Pacific's marketing representatives have in telemarketing calls used deceptive terms and language that has confused customers about the cost and availability of intraLATA toll service from AT&T. In addition, such representatives have told customers incorrectly that they would lose Pacific Bell local service if they stayed with AT&T.

35. On information and belief, Pacific marketing representatives falsely told customers that AT&T had "slammed" them. Pacific representatives made this statement to customers who had, in fact, authorized the switch to AT&T for intraLATA service.

36. On information and belief, Pacific marketing representatives have incorrectly reported to Pacific that customers were slammed by AT&T when in fact the customer had authorized AT&T to serve as its LPIC and AT&T had obtained third party verification of that authorization.

37. On information and belief, Pacific itself then slammed many of these customers by switching their service back to Pacific without the customer's authorization, even after the customers stated that they were happy with AT&T's service, or without third party verification of the customer's election to switch back to Pacific.

38. On information and belief, Pacific's course of conduct was designed to and did create customer confusion thus manufacturing the high level of LPIC disputes attributed to AT&T.

**E. AT&T Attempts to Resolve Pacific's Change Charges**

39. In early August, 1999, AT&T brought the disparity between the rate of inter- and intraLATA PIC disputes to Pacific's attention, explaining that the higher level of intraLATA PIC disputes did not make sense because AT&T used the same marketing methods and verification techniques for both intraLATA and interLATA PIC changes.

40. AT&T's initial communication was followed by a series of oral and written communications between the companies from August through November. In these communications, Pacific acknowledged an error that accounted for a small amount of the disparity in LPIC dispute rates, forgiving less than \$25,000 of the nearly \$1 million in dispute. During these communications, Pacific has been represented at times by employees of SBC Telecommunications, Inc. In spite of AT&T's requests for additional information that might explain the discrepancy, Pacific has provided no data or reports of its internal inquiry into the matter and no explanation for the disparity in LPIC rates other than customer confusion "with the changes in the telecommunications industry." The striking disparity in dispute rates between AT&T's inter- and intraLATA PIC submissions continues to this day.

41. Attached as Exhibit B are copies of the bills submitted by Pacific to AT&T setting forth the LPIC change charges and associated late payment fees Pacific claims.

## **V. VIOLATIONS**

### **A. Slamming in Violation of California Law (Calif. Pub. Utils. Code 2889.5)**

42. AT&T incorporates by reference paragraphs 1 to 41 above, as though fully set forth here.

43. California Public Utilities Code Section 2889.5 prohibits any person or corporation from changing a customer's telephone carrier without the customer's authorization, as given and verified in the manner prescribed in that section. Section 2889.5(a)(3)(D) provides in part that "A local exchange service provider shall be required to comply with these verification requirements for its own competitive services."

44. Pacific has violated section 2889.5 by changing the intraLATA PIC for numerous customers from AT&T to Pacific without the verified customer consent required by that section. In so doing, Pacific has damaged AT&T by depriving AT&T of intraLATA

customers, depriving AT&T of the revenue it would have received from those customers and illegally imposing change charges on AT&T.

45. Pacific's violations of section 2889.5 harm and continue to harm AT&T's ability to compete in intraLATA toll markets in California. On information and belief, Pacific's conduct is creating confusion among customers and discouraging them with the process of competition in intraLATA toll markets. Pacific threatens to continue to commit these violations, and, unless restrained and enjoined, will continue to do irreparable harm to AT&T, to competition in intraLATA toll markets, and to telephone customers in California. The harm to AT&T and consumers from Pacific's behavior is ongoing and cumulative, and is not susceptible to full relief through monetary compensation, leaving AT&T with no adequate remedy at law.

46. AT&T seeks restoration of the revenues Pacific has collected from customers whose intraLATA PIC designation was illegally switched from AT&T to Pacific as provided in section 2889.5(e), refunds to customers of any amounts required by section 2889.5(f), a declaration that any change charges assessed for LPIC designation changes made in violation of section 2889.5 need not be paid, an order that any such charges paid must be refunded, and injunctive relief against further violations of section 2889.5.

**B. Slamming in Violation of Federal Regulations and the Telecommunications Act (47 C.F.R. §§ 64.1100, 64.1150 and 47 U.S.C. § 258)**

47. AT&T incorporates the allegations in paragraphs 1 through 46 as though fully set forth here.

48. Pacific has violated 47 C.F.R. §§ 64.1100 and 64.1150, and thus 47 U.S.C. § 258, by changing the intraLATA PIC for numerous customers from AT&T to Pacific without the verified customer consent required by those sections and by verifying AT&T submissions of LPIC changes with customers in violation of § 64.1100(a)(2). On information and belief, Pacific has used the ploy of conducting "verification" as the executing carrier to initiate winback calls to customers. Pacific's conduct has damaged AT&T by depriving it of intraLATA customers, of the

revenue it would have received from those customers, and by illegally imposing change charges on AT&T.

49. Pacific's violations of 47 C.F.R. §§ 64.1100 and 64.1150 and 47 U.S.C. § 258 harm and continue to harm AT&T's ability to compete in intraLATA toll markets in California. On information and belief, Pacific's conduct is creating confusion among customers and discouraging them with the process of competition in intraLATA toll markets. Pacific threatens to continue to commit these violations, and, unless restrained and enjoined, will continue to do irreparable harm to AT&T, to competition in intraLATA toll markets, and to telephone customers in California. The harm to AT&T and consumers from Pacific's behavior is ongoing and cumulative, and is not susceptible to full relief through monetary compensation, leaving AT&T with no adequate remedy at law.

50. AT&T seeks restoration of the revenues Pacific has collected from customers whose intraLATA PIC designation was illegally switched from AT&T to Pacific, a declaration that any change charges assessed for LPIC designation changes made in violation of 47 C.F.R. §§ 64.1100 and 64.1150 and 47 U.S.C. § 258 need not be paid, an order that any such charges paid must be refunded, and injunctive relief against further violations of 47 C.F.R. §§ 64.1100 and 64.1150 and 47 U.S.C. § 258.

**C. Improper Use of Confidential Carrier Information (47 U.S.C. § 222)**

51. AT&T incorporates the allegations in paragraphs 1 through 50 as though fully set forth here.

52. AT&T submitted its list of customer LPIC changes to Pacific, the executing carrier, as required to implement LPIC changes. These customer lists are carrier proprietary information within the meaning of 47 U.S.C. § 222. AT&T believes based on information received from customers, and therefore alleges, that Pacific used these confidential customer lists in marketing its own intraLATA toll services and to try to win back the customers

it had lost to AT&T. Pacific's use of AT&T carrier proprietary information for its own marketing violated 47 U.S.C. § 222.

53. Pacific's actions harm and continue to harm AT&T's ability to compete in intraLATA toll markets in California. On information and belief, Pacific's conduct is creating confusion among customers and discouraging them with the process of competition in intraLATA toll markets. Pacific threatens to continue to commit these violations, and, unless restrained and enjoined, will continue to do irreparable harm to AT&T, to competition in intraLATA toll markets, and to telephone customers in California. The harm to AT&T and consumers from Pacific's behavior is ongoing and cumulative, and is not susceptible to full relief through monetary compensation, leaving AT&T with no adequate remedy at law.

54. AT&T seeks a declaration that any change charges assessed for LPIC designation changes resulting from Pacific's violation of 47 U.S.C. § 222 need not be paid, an order that any such charges paid must be refunded, restitution of the revenues derived by Pacific from its violations of 47 U.S.C. § 222, and injunctive relief against further violations of 47 U.S.C. § 222.

**D. Violation of California Tariff in Assessing Change Charges  
(Calif. Pub. Utils. Code §§ 532, 736)**

55. AT&T incorporates by reference paragraphs 1 to 54 above, as though fully set forth here.

56. Pacific's California tariff provides that a customer may designate an LPIC once without charge during the six month period following the implementation of intraLATA presubscription. It further provides for the crediting of a customer account for a "change charge" in the amount of \$4.97 and the assessment of such a charge on a carrier like AT&T when a customer "informs" Pacific that the customer did not authorize a LPIC change submitted by the carrier on the customer's behalf.

57. On information and belief, AT&T slammed no customer. Under the tariff, Pacific conducts no investigation of a customer claim that it did not authorize an LPIC change. In violation of Pacific's California tariff, however, Pacific assessed a change charge on AT&T for changing back initial customer LPIC designations for which no customer was billed and charged AT&T \$9.98 per customer instead of the \$4.97 charge specified in the tariff. Pacific's \$9.98 charge is set out in Pacific's FCC tariff. The FCC tariff by its terms is limited to presubscription of a carrier for "access, without dialing an access code, for 0+ and 00- interLATA and interstate calls." Tariff FCC No. 128, 10th Rev. Page 598 at 13.3.3(A)(1). The FCC tariff does not cover a change in the preselected carrier for intraLATA toll services.

58. All of the "change charges" that Pacific has assessed AT&T for intraLATA LPIC disputes were assessed in violation of Pacific's tariff.

59. AT&T seeks a declaration that it owes no change charges to Pacific, owes no late charges associated with Pacific's change charges and, prospectively, that any change charge imposed in connection with the transfer of customer service required by an LPIC dispute be limited to those provided in the tariff.

**E. Unfair Competition (Calif. Bus. & Prof. Code § 17200)**

60. AT&T incorporates by reference paragraphs 1 to 59 above, as though fully set forth here.

61. Business & Prof. Code § 17200 prohibits, among other things, "any unlawful, unfair or fraudulent business act or practice." Pacific's conduct heretofore described is "unlawful" in that it violates the applicable tariffs, violates applicable provisions of the Public Utilities Code, and violates applicable provisions of federal law and regulations, including the Telecommunications Act. Pacific's conduct is therefore actionable under B&P Code § 17200.

62. Pacific's conduct described above is also "unfair." On information and belief, Pacific has falsely informed customers that AT&T slammed them, mislead customers regarding the effect on the customer's local exchange service of selecting AT&T as the LPIC,



illegally changed customers' LPIC to Pacific without verified customer authorization, used AT&T carrier proprietary information to market its own intraLATA services and attempted to confuse and even scare the customers to get them to re-designate Pacific as their LPIC. Pacific's conduct is therefore actionable under B&P Code § 17200.

63. Pacific's conduct described above is also fraudulent. On information and belief, Pacific has falsely informed customers that AT&T slammed them, misled customers regarding the effect of selecting AT&T as the LPIC on the customer's local exchange service and attempted to confuse and even scare the customers to get them to re-designate Pacific as their LPIC. Pacific's conduct is therefore actionable under B&P Code § 17200.

64. Pacific's unfair competition has damaged AT&T by the illegal assessment of change charges, by depriving AT&T of intraLATA customers, and by injuring AT&T's reputation and ability to compete in intraLATA toll markets by falsely informing customers that AT&T has slammed them.

65. Pacific's unfair competition harms and continue to harm AT&T's ability to compete in intraLATA toll markets in California. Pacific threatens to continue to commit this unfair competition, and, unless restrained and enjoined, will continue to do irreparable harm to AT&T and telephone customers in California. The harm to AT&T from Pacific's behavior is ongoing and cumulative, and is not susceptible to full relief through monetary compensation, leaving AT&T with no adequate remedy at law.

66. AT&T seeks restitution of the change charges wrongly assessed by Pacific, restitution of the revenues illegally collected by Pacific from engaging in the unfair competition described herein, and injunctive relief against further unfair competition.

## **VI. PRAYER FOR RELIEF**

WHEREFORE, AT&T respectfully requests on behalf of itself and all intraLATA toll customers in California, that the Commission:

1. Order Pacific to pay AT&T a sum equal to all charges paid by all intraLATA toll customers in California whose LPIC designation was changed from AT&T to Pacific in violation of Calif. Pub. Utils. Code § 2889.5, such charges being computed from the date of Pacific's violation of that section for each customer;

2. Order Pacific to issue a credit to all intraLATA toll customers in California whose LPIC designation was changed from AT&T to Pacific in violation of Calif. Pub. Utils. Code § 2889.5, such credit being equal to the difference between what the subscriber paid to Pacific, and what he or she would have paid to AT&T, for the time period commencing with Pacific's violation of Calif. Pub. Utils. Code § 2889.5 for each customer;

3. Declare that any change charges assessed by Pacific on AT&T for LPIC changes made in violation of Calif. Pub. Utils. Code § 2889.5, 47 C.F.R. § 64.1100, 47 C.F.R. § 64.1150, 47 U.S.C. § 258, Pacific's tariff, or resulting from Pacific's misuse of AT&T's carrier proprietary information or other unfair competition, need not be paid by AT&T;

4. Order Pacific to restore to AT&T all revenues Pacific has collected from intraLATA toll customers in California whose intraLATA PIC designation was illegally switched from AT&T to Pacific in violation of Calif. Pub. Utils. Code § 2889.5, 47 C.F.R. § 64.1100, 47 C.F.R. § 64.1150, 47 U.S.C. § 258, or as a result of Pacific's misuse of AT&T's carrier proprietary information or other unfair competition;

5. Preliminarily and permanently enjoin Pacific from using AT&T's carrier proprietary information to market Pacific's own intraLATA services or otherwise;

7. Preliminarily and permanently enjoin Pacific from contacting customers on AT&T's intraLATA PIC change submissions to verify that they have changed their intraLATA toll service to AT&T;

8. Preliminarily and permanently enjoin Pacific from making further changes to California intraLATA toll customers' LPIC designation in violation of Calif. Pub. Utils. Code § 2889.5, 47 C.F.R. §§ 64.1100 and 64.1150, and 47 U.S.C. § 258;

9. Preliminarily and permanently enjoin Pacific from using deceptive, misleading and fraudulent marketing practices in an effort to winback intraLATA toll customers lost to AT&T;

10. Declare AT&T owes no change charge fees to Pacific and, for the future, that any change charge imposed by Pacific in connection with the transfer of customer service in an intraLATA LPIC dispute be limited to the \$4.97 fee per customer specified in Pacific's tariff on file with this Commission;

11. Award AT&T's reasonable attorneys' fees and costs; and

12. Award such other and further relief as the Commission deems just and proper.

## **VII. COMPLIANCE WITH COMMISSION RULE 6**

1. Because this Complaint alleges violations of statutory law and the Commission's Rules by a regulated entity, it calls for an "adjudicatory" proceeding as defined by Public Utilities Code Section 1701.1(c)(2) and Commission Rule 5(b).

2. The allegations raised in this Complaint demand a hearing. The Complaint alleges a broad range of improper activities by Pacific. A hearing will afford the Commission the opportunity to fully investigate these allegations, draw its conclusions and fashion the appropriate order.

3. AT&T proposes the following schedule:

Pacific's answer due: February 2, 2000 [30 days after estimated service].

Prehearing conference statements due: February 10, 2000.

Prehearing Conference: February 14, 2000.

Ruling on the Scoping Memo: February 14, 2000.

Cut-off of General Discovery: April 27, 2000.

Filing of Testimony (Complainant): May 7, 2000.

Filing of Testimony (Pacific): May 21, 2000.

Filing of Testimony (Complainant's Reply): June 5, 2000.

Hearing: June 14, 2000.

Proposed Decision: July 14, 2000 [30 days after hearing].

Comments on Proposed Decision Due: August 3, 2000 [20 days after Proposed Decision].

Reply Comments on Proposed Decision Due: August 8, 2000 [5 days after Comments due].

Decision: August 17, 2000.

### **VIII. CONCLUSION**

For the reasons stated, AT&T respectfully requests that the Commission grant the prayed-for relief.

DATED: December 21, 1999.

Respectfully submitted,

Terry J. Houlihan  
McCUTCHEN, DOYLE, BROWN &  
ENERSEN, LLP

  
\_\_\_\_\_  
Randolph W. Deutsch  
AT&T COMMUNICATIONS OF  
CALIFORNIA, INC.

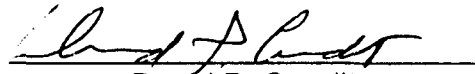
Attorneys for Complainant AT&T Communications of  
California, Inc.

## VERIFICATION

I, David P. Condit, am a vice president of AT&T Communications of California, Inc., the complainant in the above-entitled matter, and am authorized to make this verification on its behalf. I have read the foregoing complaint and know its contents. The statements in the complaint are true of my own knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury under the laws of the state of California that the foregoing is true and correct.

Dated at San Francisco, California, this 20th day of December, 1999.

  
David P. Condit

**EXHIBIT A**

## ACCESS SERVICE

## 13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

## 13.3 Miscellaneous Services (Cont'd)

## 13.3.2 Restoration Priority

Existing Restoration Priority (RP) was superseded by Telecommunications Service Priority (TSP), as specified in Section 10.8.1 (C), preceding, on September 10, 1990. Existing RP arrangements for Special Access Services will remain in effect for thirty (30) months until March 10, 1993. If RP Service is converted to TSP, the customer will incur the Priority Restoration Level Implementation Nonrecurring Charge as specified in 10.8.3(D) (2) (a), preceding.

## 13.3.3 Presubscription

(T)

## (A) Description

- (1) Presubscription is a procedure by which an end user, or (T) an authorized agent for public pay telephones, may designate a specific carrier(s) to complete interLATA and/or intraLATA calls without dialing a carrier identification code. The end user's designated interLATA carrier is called its Primary Interexchange Carrier (PIC) and its designated intraLATA carrier is called its Local Primary Interexchange Carrier (PIC) .

The designated PIC may direct the routing of 1+, 0+, and 00- and 011+ sent-paid interLATA, interstate and international calls either to itself or another carrier.

(T)

With the exception of the calls listed below, the designated LPIC may direct the routing of 1+ and/or 0+ and/or 7-digit intraLATA calls either to itself or to another carrier.

(N)

(N)

- FNPA 555-1212
- 411
- 611
- 911
- 0-
- 976

(N)

(N)

Continued

Advice Letter No 20217A

Issued by

Date Filed Apr 30, 1999

Decision No. 97-04-083, 99-04-071

A E Swan

Effective May 7, 1999

Executive Director

Resolution No

ACCESS SERVICE

3. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd) (T)

(B) Provisions (Cont'd)

(D)

(D)

(2) End User/Agent Choice Discrepancy (T)

If an end user/agent informs the Utility that it (C) (L)  
did not authorize a PIC/LPIC change that was  
submitted to the Utility by the carrier on behalf  
of the end user/agent, the Utility will:

- Return the end user's/agent's line to its previous  
PIC/LPIC;
- Credit the end user's/agent's bill for previously-  
billed PIC/LPIC change charges; and
- Bill any PIC/LPIC change charges to the carrier  
that submitted the disputed PIC/LPIC change. (C) (L)

(L) Formerly on Sheet 594-A-1 in a different format.

Continued

Advice Letter No 20217

Issued by

Date Filed, Apr. 30, 1999

Decision No. 97-04-083,99-04-071

A E Swan

Effective May 7, 1999

Executive Director

Resolution No.



ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(B) Provisions (Cont'd)

(C) Presubscription Change Charges

	USOC	Nonrecurring Charge
(1) PIC Change Charge - per line or trunk	9ZP	\$4.97 (R)
(2) LPIC Change Charge - per line or trunk	7ZP	4.97
(3) Simultaneous PIC/LPIC Change to Same Carrier - per line or trunk	5ZP	7.46 (R)

Continued

Advice Letter No. 20400C

Issued by

Date Filed: July 1, 1999

Decision No. 89-10-031  
94-09-065

A.E. Swan

Effective: **NOV 1 1999**

Managing Director

Resolution No. T-16265

**EXHIBIT B**

# PACIFIC BELL

PLEASE INSURE PROPER AND TIMELY CREDIT TO YOUR INVOICE ACCOUNTS BY FOLLOWING THESE EASY INSTRUCTIONS.

## WHEN PAYING LESS THAN THE TOTAL DUE...

1. INDICATE ON THE INVOICE PAGE HOW YOUR PAYMENT IS TO BE ALLOCATED TO EACH OUTSTANDING INVOICE BALANCE.
2. ENCLOSE CHECK, INVOICE PAGE, AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

## WHEN PAYING TOTAL DUE IN FULL...

1. ENTER AMOUNT PAID ON REMITTANCE STUB.
2. ENCLOSE CHECK AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN THE ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

PAYMENTS MAILED TO THE INTEREXCHANGE CARRIER SERVICE CENTER (ICSC) OR TO YOUR PACIFIC BELL ACCOUNT TEAM WILL BE BANK DEPOSITED IMMEDIATELY UPON RECEIPT. SEE BACK FOR ADDITIONAL INFORMATION.

(TEAR HERE)

# PACIFIC BELL

A Pacific Telecom Company

Account Number	Statement Date	Payment Due	Total Due
273 791-4128-329-160-N	Jul 20, 1999	Aug 20, 1999	\$163,198.27

Enter Amount Paid

\$

DT/R

201

ATX INC. DBA ATZ  
ATTN: CYNTHIA BATZEK  
222 W ADAMS RM 11M4  
CHICAGO IL 60606-5307

709 7914128 329 273 160

0000294542 201 81083 0016319827

(FOLD HERE)

273 791-4128-329-N ATX INC. DBA ATZ Jul 20 1999

Balance By Invoice Number - Indicate Amount Remitted for Each Outstanding Invoice Number

INVOICE NUMBER	AMOUNT DUE	AMOUNT REMITTED
----------------	------------	-----------------

CURRENT	7914128329-99201	\$160,252.85	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PAST DUE	7914128329-99051	\$5.32	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99079	\$35.21	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99140	\$2,882.11	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99171	\$22.78	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

TOTAL AMOUNT..... \$163,198.27 \$

717 7914128 329 273 160

0000294542 201 81083 0016319827

**PACIFIC BELL**

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99201  
BILL DATE JUL 20, 1999  
PAGE 1

ATX INC. DBA ATZ  
ATTN CYNTHIA BATZEK  
222 W ADAMS RM 11M4  
CHICAGO IL 60606-5307

BILLING INQUIRIES: IN CALIFORNIA DIAL 811-3746,  
OUTSIDE CALIFORNIA CALL COLLECT (415) 542-3746.

FOR TELCO USE:  
ICSC OFC

**CARRIER ACCESS SERVICE**

**TOTAL-CALIFORNIA**

**\*\*\* BALANCE DUE INFORMATION \*\*\***

TOTAL AMOUNT OF LAST BILL	2,945.42
-----	
TOTAL BALANCE DUE - SEE DETAIL . . . . .	2,945.42

**\*\*\* DETAIL OF CURRENT CHARGES \*\*\***

**TOTAL - CALIFORNIA - 5170**

LATE PAYMENT CHARGE APPLIED THRU JUL 26 - SEE DETAIL	43.91
NON-JURISDICTIONAL	43.91
OTHER CHARGES AND CREDITS - SEE DETAIL	160,208.94
NON-JURISDICTIONAL	160,208.94
-----	
TOTAL CURRENT CHARGES * DUE BY AUG 20. . . . .	160,252.85

-----	
TOTAL AMOUNT DUE	163,198.27
-----	

IF FULL PAYMENT NOT RECEIVED BY AUG 20 LATE PAYMENT CHARGES WILL BE APPLIED

BILL NO  
INVOICE NO  
BILL DATE

273 791-4128 329  
7914128329-99201  
Jul 20, 1999  
PAGE 2

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914128329-99999

PREVIOUS BALANCE

.00

BALANCE FROM INVOICE 7914128329-99020

.00

BALANCE DUE FOR INVOICE 7914128329-99999. . . . .

.00

\*\*\*\*\*

INVOICE NUMBER 7914128329-99051

PREVIOUS BALANCE

5.32

BALANCE DUE FOR INVOICE 7914128329-99051. . . . .

5.32

\*\*\*\*\*

INVOICE NUMBER 7914128329-99079

PREVIOUS BALANCE

35.21

BALANCE DUE FOR INVOICE 7914128329-99079. . . . .

35.21

\*\*\*\*\*

INVOICE NUMBER 7914128329-99110

PREVIOUS BALANCE

.00

BALANCE DUE FOR INVOICE 7914128329-99110. . . . .

.00

\*\*\*\*\*

INVOICE NUMBER 7914128329-99140

PREVIOUS BALANCE

2,882.11

BALANCE DUE FOR INVOICE 7914128329-99140. . . . .

2,882.11

\*\*\*\*\*

INVOICE NUMBER 7914128329-99171

PREVIOUS BALANCE

22.78

CONTINUED

PACIFIC BELL

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99201  
BILL DATE JUL 20, 1999  
PAGE 3

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914128329-99171 (CONT'D)

BALANCE DUE FOR INVOICE 7914128329-99171. . . . . 22.78

\*\*\*\*\*  
TOTAL BALANCE DUE . . . . . 2,945.42  
\*\*\*\*\*

BILL NO 273 791-4128 329  
 INVOICE NO 7914128329-99201  
 BILL DATE JUL 20, 1999  
 PAGE 4

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
 FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
 CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

AGED BALANCE FOR INVOICE 7914128329-99051. . . 5.32  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 5.32

DAYS	BASE AMT	RATE	LPC
06/24 THRU 07/26 30	5.32	.0005000	.08

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99051 .08

=====

AGED BALANCE FOR INVOICE 7914128329-99079. . . 35.21  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 35.21

DAYS	BASE AMT	RATE	LPC
06/24 THRU 07/26 30	35.21	.0005000	.53

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99079 .53

=====

AGED BALANCE FOR INVOICE 7914128329-99140. . . 2,882.11  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,882.11

DAYS	BASE AMT	RATE	LPC
06/24 THRU 07/26 30	2,882.11	.0005000	43.23

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99140 43.23

=====

AGED BALANCE FOR INVOICE 7914128329-99171. . . 22.78  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 22.78

DAYS	BASE AMT	RATE	LPC
07/21 THRU 07/26 6	22.78	.0005000	.07

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99171 .07

=====

TOTAL LATE PAYMENT CHARGE. . . . . 43.91  
 =====

PACIFIC BELL

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99201  
BILL DATE JUL 20, 1999  
PAGE 4357

\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

PIC CHANGE SUMMARY

JI: E

BUSINESS:	\$ 2,894.20	ITEM COUNT =	290
COIN:	\$ 0.00	ITEM COUNT =	00
RESIDENCE:	\$ 0.00	ITEM COUNT =	00
-----		-----	
TOTAL:	\$ 2,894.20	ITEM COUNT =	290



BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99201  
BILL DATE Jul 20, 1999  
LAST PAGE 4358

\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

PIC CHANGE SUMMARY

JI: A

BUSINESS: \$157,314.74

ITEM COUNT = 15,763

COIN: \$ 0.00

ITEM COUNT = 00

RESIDENCE: \$ 0.00

ITEM COUNT = 00

TOTAL: \$157,314.74

ITEM COUNT = 15,763

**PACIFIC \* BELL**

PLEASE INSURE PROPER AND TIMELY CREDIT TO YOUR INVOICE ACCOUNTS BY FOLLOWING THESE EASY INSTRUCTIONS.

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**WHEN PAYING TOTAL DUE IN FULL...**

1. ENTER AMOUNT PAID ON REMITTANCE STUB.
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PAYMENTS MAILED TO THE INTEREXCHANGE CARRIER SERVICE CENTER (ICSC) OR TO YOUR PACIFIC BELL ACCOUNT TEAM WILL BE BANK DEPOSITED IMMEDIATELY UPON RECEIPT. SEE BACK FOR ADDITIONAL INFORMATION.

**PACIFIC \* BELL**

A Pacific Televis Company

Account Number	Statement Date	Payment Due	Total Due
273 791-4128-329-160-N	Aug 20, 1999	Sep 20, 1999	\$270,236.15

Enter Amount Paid

\$

DT/R

232

ATX INC. DBA ATZ  
ATTN CYNTHIA BATZEK  
222 W ADAMS RM 11H4  
CHICAGO IL 60606-5307

704 7914128 329 273 160

0016033401 232 81017 0027023615

273 791-4128-329-N ATX INC. DBA ATZ

Aug 20 1999

Balances By Invoice Number - Indicate Amount Remitted for Each Outstanding Invoice Number

INVOICE NUMBER	AMOUNT DUE	AMOUNT REMITTED
----------------	------------	-----------------

CURRENT	7914128329-99232	\$109,902.14	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PAST DUE	7914128329-99999	\$5.32	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99079	\$35.21	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99140	\$17.85	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99171	\$22.78	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99201	\$160,252.85	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

TOTAL AMOUNT.....	\$270,236.15	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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712 7914128 329 273 160

0016033401 232 81017 0027023615

**PACIFIC \* BELL**

**PACIFIC BELL**

BILL NO 273 791-4128 329  
 INVOICE NO 7914128329-99232  
 BILL DATE AUG 20, 1999  
 PAGE 1

ATX INC. DBA ATX  
 ATTN CYNTHIA BATZEK  
 222 W ADAMS RM 11M4  
 CHICAGO IL 60606-5307

BILLING INQUIRIES: IN CALIFORNIA DIAL 811-3746,  
 OUTSIDE CALIFORNIA CALL COLLECT (415) 542-3746.

FOR TELCO USE:  
 ICSC OFC

**CARRIER ACCESS SERVICE**

TOTAL-CALIFORNIA

**\*\*\* BALANCE DUE INFORMATION \*\*\***

TOTAL AMOUNT OF LAST BILL	163,198.27
PAYMENTS APPLIED - SEE DETAIL	2,864.26CR
TOTAL BALANCE DUE - SEE DETAIL . . . . .	160,334.01

**\*\*\* DETAIL OF CURRENT CHARGES \*\*\***

TOTAL - CALIFORNIA - 5170	
LATE PAYMENT CHARGE APPLIED THRU AUG 24 - SEE DETAIL	331.72
NON-JURISDICTIONAL	331.72
OTHER CHARGES AND CREDITS - SEE DETAIL	109,570.42
NON-JURISDICTIONAL	109,570.42
TOTAL CURRENT CHARGES * DUE BY SEP 20. . . . .	109,902.14

-----  
 TOTAL AMOUNT DUE 270,236.15  
 -----

IF FULL PAYMENT NOT RECEIVED BY SEP 20 LATE PAYMENT CHARGES WILL BE APPLIED

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99232  
BILL DATE Aug 20, 1999  
PAGE 2

\*\*\* DETAIL OF PAYMENTS APPLIED \*\*\*

INVOICE NO 7914128329-99140

AUG 03 99 PAYMENT APPLIED

2,864.26CR  
-----

TOTAL PAYMENTS APPLIED . . . . . 2,864.26CR

**PACIFIC \* BELL**

BILL NO 273 791-4128 329  
 INVOICE NO 7914128329-99232  
 BILL DATE Aug 20, 1999  
 PAGE 3

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914128329-99999  
 PREVIOUS BALANCE .00  
 BALANCE FROM INVOICE 7914128329-99051 5.32

BALANCE DUE FOR INVOICE 7914128329-99999. . . . . 5.32

\*\*\*\*\*

INVOICE NUMBER 7914128329-99079  
 PREVIOUS BALANCE 35.21

BALANCE DUE FOR INVOICE 7914128329-99079. . . . . 35.21

\*\*\*\*\*

INVOICE NUMBER 7914128329-99110  
 PREVIOUS BALANCE .00

BALANCE DUE FOR INVOICE 7914128329-99110. . . . . .00

\*\*\*\*\*

INVOICE NUMBER 7914128329-99140  
 PREVIOUS BALANCE 2,882.11  
 PAYMENTS APPLIED 2,864.26CR

BALANCE DUE FOR INVOICE 7914128329-99140. . . . . 17.85

\*\*\*\*\*

INVOICE NUMBER 7914128329-99171  
 PREVIOUS BALANCE 22.78

BALANCE DUE FOR INVOICE 7914128329-99171. . . . . 22.78

\*\*\*\*\*

INVOICE NUMBER 7914128329-99201  
 PREVIOUS BALANCE 160,252.85

CONTINUED

BILL NO  
INVOICE NO  
BILL DATE

273 791-4128 329  
7914128329-99232  
Aug 20, 1999  
PAGE 4

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914128329-99201 (CONT'D)

BALANCE DUE FOR INVOICE 7914128329-99201. . . . . 160,252.85

\*\*\*\*\*  
TOTAL BALANCE DUE . . . . . 160,334.01  
\*\*\*\*\*

**PACIFIC BELL**

BILL NO	273 791-4128 329
INVOICE NO	7914128329-99232
BILL DATE	Aug 20, 1999
PAGE	5

**\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\***  
**FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT**  
**CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.**

AGED BALANCE FOR INVOICE 7914128329-99999. . . . .	.00
AGED BALANCE FOR INVOICE 7914128329-99051. . . . .	5.32
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	5.32

	DAYS	BASE AMT	RATE	LPC
07/27 THRU 08/24	29	5.32	.0005000	.08

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99999	.08
--	-----

AGED BALANCE FOR INVOICE 7914128329-99079. . . . . 35.21  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 35.21

	DAYS	BASE AMT	RATE	LPC
07/27 THRU 08/24	29	35.21	.0005000	.51

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99079	.51
--	-----

AGED BALANCE FOR INVOICE 7914128329-99140. . . . . 2,882.11  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,882.11

	DAYS	BASE AMT	RATE	LPC
07/27 THRU 08/02	7	2,882.11	.0005000	10.09

LESS PAYMENT (08/03)	2,864.26CR
----------------------	------------

	DAYS	BASE AMT	RATE	LPC
08/03 THRU 08/24	22	17.85	.0005000	.20

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99140	10.29
--	-------

AGED BALANCE FOR INVOICE 7914128329-99171. . . . . 22.78  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 22.78

	DAYS	BASE AMT	RATE	LPC
07/27 THRU 08/24	29	22.78	.0005000	.33

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99171	.33
--	-----

AGED BALANCE FOR INVOICE 7914128329-99201. . . . . 160,252.85  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 160,252.85

CONTINUED

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99232  
BILL DATE Aug 20, 1999  
PAGE 6

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

INVOICE NUMBER 7914128329-99201 (CONT'D)

	DAYS	BASE AMT	RATE	LPC
08/21 THRU 08/24	4	160,252.85	.0005000	320.51
TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99201				320.51
*****				
TOTAL LATE PAYMENT CHARGE. . . . .				331.72
*****				



BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99232  
BILL DATE Aug 20, 1999  
PAGE 2334

\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

PIC CHANGE SUMMARY

JI: E

BUSINESS:	\$ 1,766.46	ITEM COUNT =	177
COIN:	\$ 0.00	ITEM COUNT =	00
RESIDENCE:	\$ 0.00	ITEM COUNT =	00
-----		-----	
TOTAL:	\$ 1,766.46	ITEM COUNT =	177

**PACIFIC BELL**

BILL NO 273 791-4128 329  
 INVOICE NO 7914128329-99232  
 BILL DATE Aug 20, 1999  
 LAST PAGE 2335

\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

PIC CHANGE SUMMARY

JI: A

BUSINESS: \$107,803.96

ITEM COUNT = 10,802

COIN: \$ 0.00

ITEM COUNT = 00

RESIDENCE: \$ 0.00

ITEM COUNT = 00

-----

-----

TOTAL: \$107,803.96

ITEM COUNT = 10,802

# PACIFIC BELL

PLEASE INSURE PROPER AND TIMELY CREDIT TO YOUR INVOICE ACCOUNTS BY FOLLOWING THESE EASY INSTRUCTIONS.

## WHEN PAYING LESS THAN THE TOTAL DUE...

1. INDICATE ON THE INVOICE PAGE HOW YOUR PAYMENT IS TO BE ALLOCATED TO EACH OUTSTANDING INVOICE BALANCE.
2. ENCLOSE CHECK, INVOICE PAGE, AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

## WHEN PAYING TOTAL DUE IN FULL...

1. ENTER AMOUNT PAID ON REMITTANCE STUB.
2. ENCLOSE CHECK AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN THE ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

PAYMENTS MAILED TO THE INTEREXCHANGE CARRIER SERVICE CENTER (ICSC) OR TO YOUR PACIFIC BELL ACCOUNT TEAM WILL BE BANK DEPOSITED IMMEDIATELY UPON RECEIPT. SEE BACK FOR ADDITIONAL INFORMATION.

(TEAR HERE)

**PACIFIC BELL**

A Pacific Telesis Company

Account Number	Statement Date	Payment Due	Total Due
273 791-4128-329-160-N	Sep 20, 1999	Oct 20, 1999	\$272,806.01

Enter Amount Paid

\$

OT/R

ATX INC. DBA ATZ  
ATTN CYNTHIA BATZEK  
50 MONUMENT ROAD  
BALA CYNWYD PA

19004-1723

263  
PACIFIC BELL  
SACRAMENTO CA 95887

704 7914128 329 273 160

0027023615 263 81095 0027280601

(FOLD HERE)

273 791-4128-329-N ATX INC. DBA ATZ

Sep 20 1999

Balances By Invoice Number - Indicate Amount Remitted for Each Outstanding Invoice Number

INVOICE NUMBER	AMOUNT DUE	AMOUNT REMITTED
----------------	------------	-----------------

CURRENT	7914128329-99263	\$2,569.86	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PAST DUE	7914128329-99999	\$40.53	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99140	\$17.85	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99171	\$22.78	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99201	\$160,252.85	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914128329-99232	\$109,902.14	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
TOTAL AMOUNT.....		\$272,806.01	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

712 7914128 329 273 160

0027023615 263 81095 0027280601

**PACIFIC BELL**

A Pacific Telesis Company

11/15/99  
CINDY -  
THIS JUST  
CAME IN

REMITTANCE STUB

TEAR HERE

INVOICE PAGE

BILL NO 273 791-4128 329  
 INVOICE NO 7914128329-99263  
 BILL DATE Sep 20, 1999  
 PAGE 1

ATX INC. DBA ATZ  
 ATTN CYNTHIA BATZEK  
 50 MONUMENT ROAD  
 BALA CYNWYD PA 19004-1723

BILLING INQUIRIES: IN CALIFORNIA DIAL 811-3746,  
 OUTSIDE CALIFORNIA CALL COLLECT (415) 542-3746.

FOR TELCO USE:  
 ICSC OFC

**CARRIER ACCESS SERVICE**

TOTAL-CALIFORNIA

**\* \* \* BALANCE DUE INFORMATION \* \* \***

TOTAL AMOUNT OF LAST BILL	270,236.15
-----	
TOTAL BALANCE DUE - SEE DETAIL . . . . .	270,236.15

**\* \* \* DETAIL OF CURRENT CHARGES \* \* \***

TOTAL - CALIFORNIA - 5170	
LATE PAYMENT CHARGE APPLIED THRU SEP 23 - SEE DETAIL	2,569.86
NON-JURISDICTIONAL	2,569.86
-----	
TOTAL CURRENT CHARGES * DUE BY OCT 20. . . . .	2,569.86

-----	-----
TOTAL AMOUNT DUE	272,806.01
-----	-----

IF FULL PAYMENT NOT RECEIVED BY OCT 20 LATE PAYMENT CHARGES WILL BE APPLIED

BILL NO  
INVOICE NO  
BILL DATE

273 791-4128 329  
7914128329-99263  
Sep 20, 1999  
PAGE 2

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914128329-99999

PREVIOUS BALANCE

5.32

BALANCE FROM INVOICE 7914128329-99079

35.21

BALANCE DUE FOR INVOICE 7914128329-99999. . . . .

40.53

\*\*\*\*\*

INVOICE NUMBER 7914128329-99110

PREVIOUS BALANCE

.00

BALANCE DUE FOR INVOICE 7914128329-99110. . . . .

.00

\*\*\*\*\*

INVOICE NUMBER 7914128329-99140

PREVIOUS BALANCE

17.85

BALANCE DUE FOR INVOICE 7914128329-99140. . . . .

17.85

\*\*\*\*\*

INVOICE NUMBER 7914128329-99171

PREVIOUS BALANCE

22.78

BALANCE DUE FOR INVOICE 7914128329-99171. . . . .

22.78

\*\*\*\*\*

INVOICE NUMBER 7914128329-99201

PREVIOUS BALANCE

160,252.85

BALANCE DUE FOR INVOICE 7914128329-99201. . . . .

160,252.85

\*\*\*\*\*

INVOICE NUMBER 7914128329-99232

PREVIOUS BALANCE

109,902.14

CONTINUED

BILL NO	273 791-4128 329
INVOICE NO	7914128329-99263
BILL DATE	Sep 20, 1999
PAGE	3

**\* \* \* DETAIL OF BALANCE DUE \* \* \***

**INVOICE NUMBER 7914128329-99232 (CONT'D)**

**BALANCE DUE FOR INVOICE 7914128329-99232. . . . . 109,902.14**

**\*\*\*\*\*  
TOTAL BALANCE DUE . . . . . 270,236.15  
\*\*\*\*\***

BILL NO	273 791-4128 329
INVOICE NO	7914128329-99263
BILL DATE	Sep 20, 1999
	PAGE 4

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
 FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
 CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

AGED BALANCE FOR INVOICE 7914128329-99999. . .	5.32
AGED BALANCE FOR INVOICE 7914128329-99079. . .	35.21
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	40.53

	DAYS	BASE AMT	RATE	LPC
08/25 THRU 09/23	30	40.53	.0005000	.61

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99999 .61

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914128329-99140. . . 17.85  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 17.85

	DAYS	BASE AMT	RATE	LPC
08/25 THRU 09/23	30	17.85	.0005000	.27

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99140 .27

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914128329-99171. . . 22.78  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 22.78

	DAYS	BASE AMT	RATE	LPC
08/25 THRU 09/23	30	22.78	.0005000	.34

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99171 .34

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914128329-99201. . . 160,252.85  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 160,252.85

	DAYS	BASE AMT	RATE	LPC
08/25 THRU 09/23	30	160,252.85	.0005000	2,403.79

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99201 2,403.79

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914128329-99232. . . 109,902.14  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 109,902.14

	DAYS	BASE AMT	RATE	LPC
09/21 THRU 09/23	3	109,902.14	.0005000	164.85

CONTINUED

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99263  
BILL DATE Sep 20, 1999  
LAST PAGE 5

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

INVOICE NUMBER 7914128329-99232 (CONT'D)

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99232 164.85

\*\*\*\*\*  
TOTAL LATE PAYMENT CHARGE. . . . . 2,569.86  
\*\*\*\*\*



**PACIFIC BELL**

PLEASE INSURE PROPER AND TIMELY CREDIT TO YOUR INVOICE ACCOUNTS BY FOLLOWING THESE EASY INSTRUCTIONS.

**WHEN PAYING LESS THAN THE TOTAL DUE...**

1. INDICATE ON THE INVOICE PAGE HOW YOUR PAYMENT IS TO BE ALLOCATED TO EACH OUTSTANDING INVOICE BALANCE.
2. ENCLOSE CHECK, INVOICE PAGE, AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

**WHEN PAYING TOTAL DUE IN FULL...**

1. ENTER AMOUNT PAID ON REMITTANCE STUB.
2. ENCLOSE CHECK AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN THE ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

PAYMENTS MAILED TO THE INTEREXCHANGE CARRIER SERVICE CENTER (ICSC) OR TO YOUR PACIFIC BELL ACCOUNT TEAM WILL BE BANK DEPOSITED IMMEDIATELY UPON RECEIPT. SEE BACK FOR ADDITIONAL INFORMATION.

(TEAR HERE)

**PACIFIC BELL**

A Pacific Telesis Company

**received**  
11/1/99

Account Number	Statement Date	Payment Due	Total Due
273 791-4128-329-160-N	Oct 20, 1999	Nov 19, 1999	\$329,830.59

Enter Amount Paid

\$

OT/R

ATX INC. DBA ATZ  
ATTN CYNTHIA PETERS  
222 W ADAMS RM 11M4  
CHICAGO IL 60606-5307

293  
PACIFIC BELL  
SACRAMENTO CA 95887

701 7914128 329 273 160



0027280601 293 81003 0032983059

(FOLD HERE)

273 791-4128-329-N ATX INC. DBA ATZ Oct 20 1999

Balances By Invoice Number - Indicate Amount Remitted for Each Outstanding Invoice Number

INVOICE NUMBER		AMOUNT DUE	AMOUNT REMITTED
CURRENT	7914128329-99293	\$57,024.58	\$
PAST DUE	7914128329-99999	\$40.53	\$
	7914128329-99140	\$17.85	\$
	7914128329-99171	\$22.78	\$
	7914128329-99201	\$160,252.85	\$
	7914128329-99232	\$109,902.14	\$
	7914128329-99263	\$2,569.86	\$
TOTAL AMOUNT.....		\$329,830.59	\$

719 7914128 329 273 160



0027280601 293 81003 0032983059

**PACIFIC BELL**

A Pacific Telesis Company

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99293  
BILL DATE Oct 20, 1999  
PAGE 1

ATX INC. DBA ATZ  
ATTN CYNTHIA PETERS  
222 W ADAMS RM 11M4  
CHICAGO IL 60606-5307

BILLING INQUIRIES: IN CALIFORNIA DIAL 811-3746,  
OUTSIDE CALIFORNIA CALL COLLECT (415) 542-3746.

FOR TELCO USE:  
ICSC OFC

## CARRIER ACCESS SERVICE

## TOTAL-CALIFORNIA

## \*\*\* BALANCE DUE INFORMATION \*\*\*

TOTAL AMOUNT OF LAST BILL 272,806.01

TOTAL BALANCE DUE - SEE DETAIL . . . . . 272,806.01

## \*\*\* DETAIL OF CURRENT CHARGES \*\*\*

## TOTAL - CALIFORNIA - 5170

LATE PAYMENT CHARGE APPLIED THRU OCT 22 - SEE DETAIL 3,921.00  
NON-JURISDICTIONAL 3,921.00

OTHER CHARGES AND CREDITS - SEE DETAIL 53,103.58  
NON-JURISDICTIONAL 53,103.58

TOTAL CURRENT CHARGES \* DUE BY NOV 19. . . . . 57,024.58

-----  
TOTAL AMOUNT DUE 329,830.59  
-----

IF FULL PAYMENT NOT RECEIVED BY NOV 19 LATE PAYMENT CHARGES WILL BE APPLIED

BILL NO  
INVOICE NO  
BILL DATE

273 791-4128 329  
7914128329-99293  
Oct 20, 1999  
PAGE 2

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914128329-99999

PREVIOUS BALANCE

40.53

BALANCE FROM INVOICE 7914128329-99110

.00

BALANCE DUE FOR INVOICE 7914128329-99999. . . . .

40.53

\*\*\*\*\*

INVOICE NUMBER 7914128329-99140

PREVIOUS BALANCE

17.85

BALANCE DUE FOR INVOICE 7914128329-99140. . . . .

17.85

\*\*\*\*\*

INVOICE NUMBER 7914128329-99171

PREVIOUS BALANCE

22.78

BALANCE DUE FOR INVOICE 7914128329-99171. . . . .

22.78

\*\*\*\*\*

INVOICE NUMBER 7914128329-99201

PREVIOUS BALANCE

160,252.85

BALANCE DUE FOR INVOICE 7914128329-99201. . . . .

160,252.85

\*\*\*\*\*

INVOICE NUMBER 7914128329-99232

PREVIOUS BALANCE

109,902.14

BALANCE DUE FOR INVOICE 7914128329-99232. . . . .

109,902.14

\*\*\*\*\*

INVOICE NUMBER 7914128329-99263

PREVIOUS BALANCE

2,569.86

CONTINUED

BILL NO	273 791-4128 329
INVOICE NO	7914128329-99293
BILL DATE	Oct 20, 1999
PAGE	3

**\* \* \* DETAIL OF BALANCE DUE \* \* \***

INVOICE NUMBER 7914128329-99263 (CONT'D)

BALANCE DUE FOR INVOICE 7914128329-99263. . . . . 2,569.86

\*\*\*\*\*

TOTAL BALANCE DUE . . . . . 272,806.01

\*\*\*\*\*

BILL NO	273 791-4128 329
INVOICE NO	7914128329-99293
BILL DATE	Oct 20, 1999
PAGE	4

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
 FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
 CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

AGED BALANCE FOR INVOICE 7914128329-99999. . .	40.53
AGED BALANCE FOR INVOICE 7914128329-99110. . .	.00
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	40.53

	DAYS	BASE AMT	RATE	LPC
09/24 THRU 10/22	29	40.53	.0005000	.59

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99999	.59
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\*\*\*\*\*

AGED BALANCE FOR INVOICE 7914128329-99140. . .	17.85
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	17.85

	DAYS	BASE AMT	RATE	LPC
09/24 THRU 10/22	29	17.85	.0005000	.26

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99140	.26
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\*\*\*\*\*

AGED BALANCE FOR INVOICE 7914128329-99171. . .	22.78
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	22.78

	DAYS	BASE AMT	RATE	LPC
09/24 THRU 10/22	29	22.78	.0005000	.33

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99171	.33
--	-----

\*\*\*\*\*

AGED BALANCE FOR INVOICE 7914128329-99201. . .	160,252.85
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	160,252.85

	DAYS	BASE AMT	RATE	LPC
09/24 THRU 10/22	29	160,252.85	.0005000	2,323.67

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99201	2,323.67
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\*\*\*\*\*

AGED BALANCE FOR INVOICE 7914128329-99232. . .	109,902.14
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	109,902.14

	DAYS	BASE AMT	RATE	LPC
09/24 THRU 10/22	29	109,902.14	.0005000	1,593.58

CONTINUED

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99293  
BILL DATE Oct 20, 1999  
PAGE 5

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

INVOICE NUMBER 7914128329-99232 (CONT'D)

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99232 1,593.58

\*\*\*\*\*  
AGED BALANCE FOR INVOICE 7914128329-99263. . . 2,569.86  
LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,569.86

	DAYS	BASE AMT	RATE	LPC
10/21 THRU 10/22	2	2,569.86	.0005000	2.57

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914128329-99263 2.57

\*\*\*\*\*  
TOTAL LATE PAYMENT CHARGE. . . . . 3,921.00  
\*\*\*\*\*

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99293  
BILL DATE Oct 20, 1999  
PAGE 6

---

\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

EFFECTIVE DATE: SEP 16 99

HIDETOSHI YABUSAKI  
DBA FUTAMI RSTRNT  
5609 FREEPORT BL  
SACRAMENTO CA  
95822

ACNA: ATX SERVICE TYPE: BUSINESS  
CIC : 10288 SO C10576199

BILLING	WORKING	JI	TER	PIC
TELEPHONE	TELEPHONE	A		CHANGE
NUMBER	NUMBER			CHARGE
916 428-0975 633	916 428-0975 633	0000		9.98

NET EFFECT OF SO C10576199

TOTAL  
CHANGE  
CHARGE  
9.98

CONTINUED

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99293  
BILL DATE Oct 20, 1999  
PAGE 1249

## \*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

EFFECTIVE DATE: OCT 19 99

GOLDEN WEST TACOS  
DBA TACO BELL  
1910 CMNO DEL RIO N  
SAN DIEGO CA  
92108

ACNA: ATX SERVICE TYPE: BUSINESS  
CIC : 10288 SO C72237300

BILLING	WORKING	JI	TER	PIC
TELEPHONE	TELEPHONE	E		CHANGE
NUMBER	NUMBER			CHARGE
619 295-5939 439	619 295-5939 439	0000		9.98

NET EFFECT OF SO C72237300

TOTAL  
CHANGE  
CHARGE  
9.98

BUSINESS SUBTOTAL = \$53,103.58

BUSINESS ITEM COUNT = 5,321

TOTAL OTHER CHARGES AND CREDITS . . . . . 53,103.58

CONTINUED



BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99293  
BILL DATE Oct 20, 1999  
PAGE 1250

---

\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

PIC CHANGE SUMMARY

JI: E

BUSINESS:	\$ 2,554.88	ITEM COUNT =	256
COIN:	\$ 0.00	ITEM COUNT =	00
RESIDENCE:	\$ 0.00	ITEM COUNT =	00
-----		-----	
TOTAL:	\$ 2,554.88	ITEM COUNT =	256

CONTINUED

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99293  
BILL DATE Oct 20, 1999  
LAST PAGE 1251

---

\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

PIC CHANGE SUMMARY

JI: A

BUSINESS: \$ 50,548.70

ITEM COUNT = 5,065

COIN: \$ 0.00

ITEM COUNT = 00

RESIDENCE: \$ 0.00

ITEM COUNT = 00

-----

-----

TOTAL: \$ 50,548.70

ITEM COUNT = 5,065

# PACIFIC BELL

PLEASE ENSURE PROPER AND TIMELY CREDIT TO YOUR INVOICE ACCOUNTS BY FOLLOWING THESE EASY INSTRUCTIONS.

## WHEN PAYING LESS THAN THE TOTAL DUE...

1. INDICATE ON THE INVOICE PAGE HOW YOUR PAYMENT IS TO BE ALLOCATED TO EACH OUTSTANDING INVOICE BALANCE.
2. ENCLOSE CHECK, INVOICE PAGE, AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

## WHEN PAYING TOTAL DUE IN FULL...

1. ENTER AMOUNT PAID ON REMITTANCE STUB.
2. ENCLOSE CHECK AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN THE ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

PAYMENTS MAILED TO THE INTEREXCHANGE CARRIER SERVICE CENTER (ICSC) OR TO YOUR PACIFIC BELL ACCOUNT TEAM WILL BE BANK DEPOSITED IMMEDIATELY UPON RECEIPT. SEE BACK FOR ADDITIONAL INFORMATION.

(TEAR HERE)

# PACIFIC BELL

A Pacific Telesis Company

Account Number	Statement Date	Payment Due	Total Due
273 791-4128-329-160-N	Nov 20, 1999	Dec 20, 1999	\$376,253.56

Enter Amount Paid

\$

OT/R

ATX INC. DBA ATZ  
ATTN CYNTHIA PETERS  
222 W ADAMS RM 11M4  
CHICAGO IL 60606-5307

324  
PACIFIC BELL  
SACRAMENTO CA 95887

702 7914128 329 273 160

0032983059 324 81039 0037625356

(FOLD HERE)

273 791-4128-329-N ATX INC. DBA ATZ Nov 20 1999

Balances By Invoice Number - Indicate Amount Remitted for Each Outstanding Invoice Number

	INVOICE NUMBER	AMOUNT DUE	AMOUNT REMITTED
CURRENT	7914128329-99324	\$46,422.97	\$
PAST DUE	7914128329-99999	\$58.38	\$
	7914128329-99171	\$22.78	\$
	7914128329-99201	\$160,252.85	\$
	7914128329-99232	\$109,902.14	\$
	7914128329-99263	\$2,569.86	\$
	7914128329-99293	\$57,024.58	\$
TOTAL AMOUNT.....		\$376,253.56	\$

710 7914128 329 273 160

0032983059 324 81039 0037625356

PACIFIC BELL

**WHEN TO PAY YOUR BILL**

- YOUR BILL IS DUE AND PAYABLE WHEN THE BILL IS RENDERED.
- IF PAYMENT IS NOT RECEIVED WITHIN THIRTY-ONE (31) DAYS OF THE BILL DATE OR BY THE NEXT BILL DATE, WHICHEVER IS SOONER, THE BILL BECOMES DELINQUENT.
- AN ADDITIONAL CHARGE EQUAL TO 1.5% WILL BE APPLIED TO THE UNPAID BALANCE FOR EACH MONTH OR ANY PART THEREOF THAT AN OUTSTANDING BALANCE REMAINS.
- ADDITIONAL REQUESTS FOR SERVICES MAY BE DENIED OR SERVICES MAY BE INTERRUPTED IF THE BILL REMAINS DELINQUENT.
- IF YOUR SERVICE IS INTERRUPTED FOR NON-PAYMENT, RESTORAL WILL REQUIRE PAYMENT IN FULL OF THE AMOUNT OWED AS WELL AS ANY RECONNECTION CHARGES. A DEPOSIT MAY ALSO BE REQUIRED.

**IF YOU QUESTION YOUR BILL**

IF YOU HAVE A BILLING QUESTION, PLEASE CALL YOUR INTEREXCHANGE CARRIER SERVICE CENTER (ICSC) REPRESENTATIVE AT THE NUMBER SHOWN ON YOUR BILL FOR AN EXPLANATION.

MAIL ALL OTHER CORRESPONDENCE TO THE FOLLOWING PACIFIC BELL LOCATION:

PACIFIC BELL  
200 W. HARBOR PLACE  
ROOM 727  
ANAHEIM, CA 92805

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99324  
BILL DATE Nov 20, 1999  
PAGE 1

ATX INC. DBA ATZ  
ATTN CYNTHIA PETERS  
222 W ADAMS RM 11M4  
CHICAGO IL 60606-5307

BILLING INQUIRIES: IN CALIFORNIA DIAL 811-3746,  
OUTSIDE CALIFORNIA CALL COLLECT (415) 542-3746.

FOR TELCO USE:  
ICSC OFC

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CARRIER ACCESS SERVICE

TOTAL-CALIFORNIA

\*\*\* BALANCE DUE INFORMATION \*\*\*

TOTAL AMOUNT OF LAST BILL	329,830.59
-----	
TOTAL BALANCE DUE - SEE DETAIL . . . . .	329,830.59

\*\*\* DETAIL OF CURRENT CHARGES \*\*\*

TOTAL - CALIFORNIA - 5170

LATE PAYMENT CHARGE APPLIED THRU NOV 22 - SEE DETAIL	4,177.63
NON-JURISDICTIONAL	4,177.63
OTHER CHARGES AND CREDITS - SEE DETAIL	42,245.34
NON-JURISDICTIONAL	42,245.34
-----	
TOTAL CURRENT CHARGES * DUE BY DEC 20. . . . .	46,422.97

---

TOTAL AMOUNT DUE	376,253.56
------------------	------------

---

IF FULL PAYMENT NOT RECEIVED BY DEC 20 LATE PAYMENT CHARGES WILL BE APPLIED

BILL NO  
INVOICE NO  
BILL DATE

273 791-4128 329  
7914128329-99324  
Nov 20, 1999  
PAGE 2

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914128329-99999

PREVIOUS BALANCE

40.53

BALANCE FROM INVOICE 7914128329-99140

17.85

BALANCE DUE FOR INVOICE 7914128329-99999. . . . .

58.38

\*\*\*

INVOICE NUMBER 7914128329-99171

PREVIOUS BALANCE

22.78

BALANCE DUE FOR INVOICE 7914128329-99171. . . . .

22.78

\*\*\*

INVOICE NUMBER 7914128329-99201

PREVIOUS BALANCE

160,252.85

BALANCE DUE FOR INVOICE 7914128329-99201. . . . .

160,252.85

\*\*\*

INVOICE NUMBER 7914128329-99232

PREVIOUS BALANCE

109,902.14

BALANCE DUE FOR INVOICE 7914128329-99232. . . . .

109,902.14

\*\*\*

INVOICE NUMBER 7914128329-99263

PREVIOUS BALANCE

2,569.86

BALANCE DUE FOR INVOICE 7914128329-99263. . . . .

2,569.86

\*\*\*

INVOICE NUMBER 7914128329-99293

PREVIOUS BALANCE

57,024.58

CONTINUED

BILL NO	273 791-4128 329
INVOICE NO	7914128329-99324
BILL DATE	Nov 20, 1999
	PAGE 1089

---

\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

PIC CHANGE SUMMARY

JI: E

BUSINESS:	\$ 1,566.86	ITEM COUNT =	157
COIN:	\$ 0.00	ITEM COUNT =	00
RESIDENCE:	\$ 0.00	ITEM COUNT =	00
	-----		-----
TOTAL:	\$ 1,566.86	ITEM COUNT =	157

CONTINUED

BILL NO 273 791-4128 329  
INVOICE NO 7914128329-99324  
BILL DATE Nov 20, 1999  
LAST PAGE 1090

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\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

PIC CHANGE SUMMARY

JI: A

BUSINESS:	\$ 40,678.48	ITEM COUNT =	4,076
COIN:	\$ 0.00	ITEM COUNT =	00
RESIDENCE:	\$ 0.00	ITEM COUNT =	00
	-----		-----
TOTAL:	\$ 40,678.48	ITEM COUNT =	4,076



**PACIFIC BELL**

PLEASE ENSURE PROPER AND TIMELY CREDIT TO YOUR INVOICE ACCOUNTS BY FOLLOWING THESE EASY INSTRUCTIONS.

**WHEN PAYING LESS THAN THE TOTAL DUE...**

1. INDICATE ON THE INVOICE PAGE HOW YOUR PAYMENT IS TO BE ALLOCATED TO EACH OUTSTANDING INVOICE BALANCE.
2. ENCLOSE CHECK, INVOICE PAGE, AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

**WHEN PAYING TOTAL DUE IN FULL...**

1. ENTER AMOUNT PAID ON REMITTANCE STUB.
2. ENCLOSE CHECK AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN THE ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

PAYMENTS MAILED TO THE INTEREXCHANGE CARRIER SERVICE CENTER (ICSC) OR TO YOUR PACIFIC BELL ACCOUNT TEAM WILL BE BANK DEPOSITED IMMEDIATELY UPON RECEIPT. SEE BACK FOR ADDITIONAL INFORMATION.

(TEAR HERE)

**PACIFIC BELL**

A Pacific Telesis Company

Account Number	Statement Date	Payment Due	Total Due
273 791-4130-498-160-N	Jul 20, 1999	Aug 20, 1999	\$169,529.11

Enter Amount Paid

\$ 1 6 9 5 2 0 . 3 1

OT/R

201

AT&T ATTN PAT WINTER  
295 N MAPLE AV  
RM 3453F1  
BASKING RIDGE NJ

07920-1025

706 7914130 498 273 160

0000000880 201 81028 0016952911

(FOLD HERE)

273 791-4130-498-N AT&T ATTN PAT WINTER Jul 20 1999

Balances By Invoice Number - Indicate Amount Remitted for Each Outstanding Invoice Number

INVOICE NUMBER	AMOUNT DUE	AMOUNT REMITTED
----------------	------------	-----------------

CURRENT	7914130498-99201	\$169,520.31	\$	1	6	9	5	2	0	3	1
PAST DUE	7914130498-99999	\$2,543.57CR	\$								
	7914130498-99051	\$45.58	\$								
	7914130498-99140	\$2,497.99	\$								
	7914130498-99171	\$8.80	\$								

TOTAL AMOUNT..... \$169,529.11 \$

714 7914130 498 273 160

0000000880 201 81028 0016952911

**PACIFIC BELL**

BILL NO 273 791-4130 498  
INVOICE NO 7914130498-99201  
BILL DATE Jul 20, 1999  
PAGE 1

AT&T ATTN PAT WINTER  
295 N MAPLE AV  
RM 3453F1  
BASKING RIDG NJ 07920-1025

BILLING INQUIRIES: IN CALIFORNIA DIAL 811-3746,  
OUTSIDE CALIFORNIA CALL COLLECT (415) 542-3746.

FOR TELCO USE:  
ICSC OFC

## CARRIER ACCESS SERVICE

TOTAL-CALIFORNIA

## \* \* \* BALANCE DUE INFORMATION \* \* \*

TOTAL AMOUNT OF LAST BILL 8.80

TOTAL BALANCE DUE - SEE DETAIL . . . . . 8.80

## \* \* \* DETAIL OF CURRENT CHARGES \* \* \*

TOTAL - CALIFORNIA - 5170

LATE PAYMENT CHARGE APPLIED THRU JUL 26 - SEE DETAIL .03  
NON-JURISDICTIONAL .03

OTHER CHARGES AND CREDITS - SEE DETAIL 169,520.28  
NON-JURISDICTIONAL 169,520.28

TOTAL CURRENT CHARGES \* DUE BY AUG 20. . . . . 169,520.31

-----  
TOTAL AMOUNT DUE 169,529.11  
-----

IF FULL PAYMENT NOT RECEIVED BY AUG 20 LATE PAYMENT CHARGES WILL BE APPLIED

BILL NO 273 791-4130 498  
 INVOICE NO 7914130498-99201  
 BILL DATE Jul 20, 1999  
 PAGE 3

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914130498-99171 (CONT'D)

BALANCE DUE FOR INVOICE 7914130498-99171. . . . . 8.80

\*\*\*\*\*  
 TOTAL BALANCE DUE . . . . . 8.80  
 \*\*\*\*\*

BILL NO 273 791-4130 498  
 INVOICE NO 7914130498-99201  
 BILL DATE Jul 20, 1999  
 PAGE 4

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
 FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
 CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

AGED BALANCE FOR INVOICE 7914130498-99999. . . 2,543.57CR  
 AGED BALANCE FOR INVOICE 7914130498-99020. . . .00  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,543.57CR

	DAYS	BASE AMT	RATE	LPC
06/24 THRU 07/26	30	2,543.57CR	.0005000	38.15CR

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99999 38.15CR

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99051. . . 45.58  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 45.58

	DAYS	BASE AMT	RATE	LPC
06/24 THRU 07/26	30	45.58	.0005000	.68

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99051 .68

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99140. . . 2,497.99  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,497.99

	DAYS	BASE AMT	RATE	LPC
06/24 THRU 07/26	30	2,497.99	.0005000	37.47

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99140 37.47

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99171. . . 8.80  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 8.80

	DAYS	BASE AMT	RATE	LPC
07/21 THRU 07/26	6	8.80	.0005000	.03

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99171 .03

\*\*\*\*\*  
 TOTAL LATE PAYMENT CHARGE. . . . . .03  
 \*\*\*\*\*

19 TELEPHONE TELEPHONE E CHANGE  
20 NUMBER NUMBER CHARGE  
21 323 771-2203 713 323 771-2203 713 0000 9.98  
23 NET EFFECT OF SO C97386270 TOTAL  
24 CHANGE  
25 CHARGE  
26 9.98  
29 RESIDENCE SUBTOTAL = \$169,520.28 \* RESIDENCE ITEM COUNT = 16,996 *total*  
31 TOTAL OTHER CHARGES AND CREDITS . . . . . 169,520.28  
32 CONTINUED  
00 = = = => PAGE 16959 <= = = =  
06 JI: E  
09 \* \* \* DETAIL OF OTHER CHARGES AND CREDITS \* \* \*  
11 PIC CHANGE SUMMARY  
13 BUSINESS: \$ 0.00 ITEM COUNT = 00  
15 COIN: \$ 0.00 ITEM COUNT = 00  
17 RESIDENCE: \$ 5,618.74 ITEM COUNT = 563  
19 -----  
22 TOTAL: \$ 5,618.74 \* ITEM COUNT = 563  
23 CONTINUED  
Bill No = 273 791 4130 Bill Date = 07 20 99 Invoice No = 7914130498 99201  
Line = 19 Page = 16958 Bill Section = CC

00 = = = => PAGE 16960 <= = = =  
06 JI: A  
09 \* \* \* DETAIL OF OTHER CHARGES AND CREDITS \* \* \*  
11 PIC CHANGE SUMMARY  
13 BUSINESS: \$ 0.00 ITEM COUNT = 00  
15 COIN: \$ 0.00 ITEM COUNT = 00  
17 RESIDENCE: \$163,901.54 ITEM COUNT = 16,423  
19 -----  
22 TOTAL: \$163,901.54 \* ITEM COUNT = 16,423  
00 = = = => PAGE 00001 <= = = =

# PACIFIC BELL.

PLEASE INSURE PROPER AND TIMELY CREDIT TO YOUR INVOICE ACCOUNTS BY FOLLOWING THESE EASY INSTRUCTIONS.

## WHEN PAYING LESS THAN THE TOTAL DUE...

1. INDICATE ON THE INVOICE PAGE HOW YOUR PAYMENT IS TO BE ALLOCATED TO EACH OUTSTANDING INVOICE BALANCE.
2. ENCLOSE CHECK, INVOICE PAGE, AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

## WHEN PAYING TOTAL DUE IN FULL...

1. ENTER AMOUNT PAID ON REMITTANCE STUB.
2. ENCLOSE CHECK AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN THE ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

PAYMENTS MAILED TO THE INTEREXCHANGE CARRIER SERVICE CENTER (ICSC) OR TO YOUR PACIFIC BELL ACCOUNT TEAM WILL BE BANK DEPOSITED IMMEDIATELY UPON RECEIPT. SEE BACK FOR ADDITIONAL INFORMATION.

## PACIFIC BELL.

A Pacific Telesis Company

(TEAR HERE)

Account Number	Statement Date	Payment Due	Total Due
273 791-4130-498-160-N	Aug 20, 1999	Sep 20, 1999	\$362,612.02

Enter Amount Paid

\$

OT/R

232

AT&T ATTN PAT WINTER  
295 N MAPLE AV  
RM 3453F1  
BASKING RIDGE NJ

07920-1025

705 7914130 498 273 160

0016952911 232 81004 0036261202

(FOLD HERE)

273 791-4130-498-N AT&T ATTN PAT WINTER

Aug 20 1999

Balances By Invoice Number - Indicate Amount Remitted for Each Outstanding Invoice Number

INVOICE NUMBER	AMOUNT DUE	AMOUNT REMITTED
----------------	------------	-----------------

CURRENT 7914130498-99232

\$193,082.91

\$											
\$											
\$											
\$											
\$											
\$											

PAST DUE 7914130498-99999

\$2,497.99CR

7914130498-99140

\$2,497.99

7914130498-99171

\$8.80

7914130498-99201

\$169,520.31

TOTAL AMOUNT.....

\$362,612.02

\$											
----	--	--	--	--	--	--	--	--	--	--	--

713 7914130 498 273 160

0016952911 232 81004 0036261202

REMITTANCE STUB

TEAR HERE

INVOICE PAGE

BILL NO 273 791-4130 498  
INVOICE NO 7914130498-99232  
BILL DATE Aug 20, 1999  
PAGE 1

AT&T ATTN PAT WINTER  
295 N MAPLE AV  
RM 3453F1  
BASKING RIDG NJ 07920-1025

BILLING INQUIRIES: IN CALIFORNIA DIAL 811-3746,  
OUTSIDE CALIFORNIA CALL COLLECT (415) 542-3746.

FOR TELCO USE:  
ICSC OFC

CARRIER ACCESS SERVICE

TOTAL-CALIFORNIA

\*\*\* BALANCE DUE INFORMATION \*\*\*

TOTAL AMOUNT OF LAST BILL	169,529.11
-----	
TOTAL BALANCE DUE - SEE DETAIL . . . . .	169,529.11

\*\*\* DETAIL OF CURRENT CHARGES \*\*\*

TOTAL - CALIFORNIA - 5170

LATE PAYMENT CHARGE APPLIED THRU AUG 24 - SEE DETAIL	339.17
NON-JURISDICTIONAL	339.17
OTHER CHARGES AND CREDITS - SEE DETAIL	192,743.74
NON-JURISDICTIONAL	192,743.74
-----	
TOTAL CURRENT CHARGES * DUE BY SEP 20. . . . .	193,082.91

TOTAL AMOUNT DUE	362,612.02
-----	

IF FULL PAYMENT NOT RECEIVED BY SEP 20 LATE PAYMENT CHARGES WILL BE APPLIED

BILL NO  
INVOICE NO  
BILL DATE

273 791-4130 498  
7914130498-99232  
Aug 20, 1999  
PAGE 2

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914130498-99999

PREVIOUS BALANCE

2,543.57CR

BALANCE FROM INVOICE 7914130498-99051

45.58

BALANCE DUE FOR INVOICE 7914130498-99999. . . . .

2,497.99CR

\*\*\*\*\*

INVOICE NUMBER 7914130498-99079

PREVIOUS BALANCE

.00

BALANCE DUE FOR INVOICE 7914130498-99079. . . . .

.00

\*\*\*\*\*

INVOICE NUMBER 7914130498-99110

PREVIOUS BALANCE

.00

BALANCE DUE FOR INVOICE 7914130498-99110. . . . .

.00

\*\*\*\*\*

INVOICE NUMBER 7914130498-99140

PREVIOUS BALANCE

2,497.99

BALANCE DUE FOR INVOICE 7914130498-99140. . . . .

2,497.99

\*\*\*\*\*

INVOICE NUMBER 7914130498-99171

PREVIOUS BALANCE

8.80

BALANCE DUE FOR INVOICE 7914130498-99171. . . . .

8.80

\*\*\*\*\*

INVOICE NUMBER 7914130498-99201

PREVIOUS BALANCE

169,520.31

CONTINUED



BILL NO 273 791-4130 498  
INVOICE NO 7914130498-99232  
BILL DATE Aug 20, 1999  
PAGE 3

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914130498-99201 (CONT'D)

BALANCE DUE FOR INVOICE 7914130498-99201. . . . . 169,520.31

\*\*\*\*\*  
TOTAL BALANCE DUE . . . . . 169,529.11  
\*\*\*\*\*

BILL NO	273 791-4130 498
INVOICE NO	7914130498-99232
BILL DATE	Aug 20, 1999
PAGE	4

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
 FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
 CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

AGED BALANCE FOR INVOICE 7914130498-99999. . .	2,543.57CR
AGED BALANCE FOR INVOICE 7914130498-99051. . .	45.58
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	2,497.99CR

DAYS	BASE AMT	RATE	LPC
07/27 THRU 08/24 29	2,497.99CR	.0005000	36.22CR

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99999	36.22CR
--	---------

\*\*\*\*\*

AGED BALANCE FOR INVOICE 7914130498-99140. . .	2,497.99
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	2,497.99

DAYS	BASE AMT	RATE	LPC
07/27 THRU 08/24 29	2,497.99	.0005000	36.22

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99140	36.22
--	-------

\*\*\*\*\*

AGED BALANCE FOR INVOICE 7914130498-99171. . .	8.80
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	8.80

DAYS	BASE AMT	RATE	LPC
07/27 THRU 08/24 29	8.80	.0005000	.13

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99171	.13
--	-----

\*\*\*\*\*

AGED BALANCE FOR INVOICE 7914130498-99201. . .	169,520.31
LATE PAYMENT CHARGE BASE AMOUNT. . . . .	169,520.31

DAYS	BASE AMT	RATE	LPC
08/21 THRU 08/24 4	169,520.31	.0005000	339.04

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99201	339.04
--	--------

\*\*\*\*\*

TOTAL LATE PAYMENT CHARGE. . . . .	339.17
------------------------------------	--------

\*\*\*\*\*

23 NET EFFECT OF SC C99950554 TOTAL  
 24 CHANGE  
 25 CHARGE  
 26 9.98  
 29 RESIDENCE SUBTOTAL = \$192,743.74 RESIDENCE ITEM COUNT = 19,313 *total*  
 31 TOTAL OTHER CHARGES AND CREDITS . . . . . 192,743.74  
 32 CONTINUED  
 00 = = = => PAGE 19293 <= = = =  
 06 JI: E  
 09 \* \* \* DETAIL OF OTHER CHARGES AND CREDITS \* \* \*  
 11 PIC CHANGE SUMMARY  
 13 BUSINESS: \$ 0.00 ITEM COUNT = 00  
 15 COIN: \$ 0.00 ITEM COUNT = 00  
 17 RESIDENCE: \$ 3,383.22 ITEM COUNT = 339  
 19 -----  
 22 TOTAL: \$ 3,383.22 ITEM COUNT = 339  
 23 CONTINUED  
 00 = = = => PAGE 19294 <= = = =  
 06 JI: A  
 09 \* \* \* DETAIL OF OTHER CHARGES AND CREDITS \* \* \*  
 Bill No = 273 791 4130 Bill Date = 08 20 99 Invoice No = 7914130493 99232  
 Line = 23 Page = 19292 Bill Section = ~~00~~

11 PIC CHANGE SUMMARY  
 13 BUSINESS: \$ 0.00 ITEM COUNT = 00  
 15 COIN: \$ 0.00 ITEM COUNT = 00  
 17 RESIDENCE: \$189,360.52 ITEM COUNT = 18,974  
 19 -----  
 22 TOTAL: \$189,360.52 ITEM COUNT = 18,974

PLEASE INSURE PROPER AND TIMELY CREDIT TO YOUR INVOICE ACCOUNTS BY FOLLOWING THESE EASY INSTRUCTIONS.

**WHEN PAYING LESS THAN THE TOTAL DUE...**

1. INDICATE ON THE INVOICE PAGE HOW YOUR PAYMENT IS TO BE ALLOCATED TO EACH OUTSTANDING INVOICE BALANCE.
2. ENCLOSE CHECK, INVOICE PAGE, AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

**WHEN PAYING TOTAL DUE IN FULL...**

1. ENTER AMOUNT PAID ON REMITTANCE STUB.
2. ENCLOSE CHECK AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN THE ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

PAYMENTS MAILED TO THE INTEREXCHANGE CARRIER SERVICE CENTER (ICSC) OR TO YOUR PACIFIC BELL ACCOUNT TEAM WILL BE BANK DEPOSITED IMMEDIATELY UPON RECEIPT. SEE BACK FOR ADDITIONAL INFORMATION.

(TEAR HERE)

**PACIFIC BELL**

A Pacific Telesis Company

Account Number	Statement Date	Payment Due	Total Due
273 791-4130-498-160-N	Sep 20, 1999	Oct 20, 1999	\$365,444.57

Enter Amount Paid

\$

OT/R

AT&T ATTN PAT WINTER  
295 N MAPLE AV  
RM 3453F1  
BASKING RIDGE NJ

07920-1025

263  
PACIFIC BELL  
SACRAMENTO CA 95887

703 7914130 498 273 160

0036261202 263 81090 0036544457

(FOLD HERE)

273 791-4130-498-N AT&T ATTN PAT WINTER

Sep 20 1999

Balances By Invoice Number - Indicate Amount Remitted for Each Outstanding Invoice Number

INVOICE NUMBER	AMOUNT DUE	AMOUNT REMITTED
----------------	------------	-----------------

CURRENT 7914130498-99263

\$2,832.55

\$

PAST DUE 7914130498-99999

\$2,497.99CR

\$

7914130498-99140

\$2,497.99

\$

7914130498-99171

\$8.80

\$

7914130498-99201

\$169,520.31

\$

7914130498-99232

\$193,082.91

\$

TOTAL AMOUNT.....

\$365,444.57

\$

711 7914130 498 273 160

0036261202 263 81090 0036544457

**PACIFIC BELL**

BILL NO 273 791-4130 498  
 INVOICE NO 7914130498-99263  
 BILL DATE Sep 20, 1999  
 PAGE 1

AT&T ATTN PAT WINTER  
 295 N MAPLE AV  
 RM 3453F1  
 BASKING RIDG NJ 07920-1025

BILLING INQUIRIES: IN CALIFORNIA DIAL 811-3746,  
 OUTSIDE CALIFORNIA CALL COLLECT (415) 542-3746.

FOR TELCO USE:  
 ICSC OFC

CARRIER ACCESS SERVICE

TOTAL-CALIFORNIA

\*\*\* BALANCE DUE INFORMATION \*\*\*

TOTAL AMOUNT OF LAST BILL	362,612.02
-----	
TOTAL BALANCE DUE - SEE DETAIL . . . . .	362,612.02

\*\*\* DETAIL OF CURRENT CHARGES \*\*\*

TOTAL - CALIFORNIA - 5170

LATE PAYMENT CHARGE APPLIED THRU SEP 23 - SEE DETAIL	2,832.55
NON-JURISDICTIONAL	2,832.55
-----	
TOTAL CURRENT CHARGES * DUE BY OCT 20. . . . .	2,832.55

-----	
TOTAL AMOUNT DUE	365,444.57
-----	

IF FULL PAYMENT NOT RECEIVED BY OCT 20 LATE PAYMENT CHARGES WILL BE APPLIED

BILL NO  
INVOICE NO  
BILL DATE

273 791-4130 498  
7914130498-99263  
Sep 20, 1999  
PAGE 2

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914130498-99999

PREVIOUS BALANCE

2,497.99CR

BALANCE FROM INVOICE 7914130498-99079

.00

BALANCE DUE FOR INVOICE 7914130498-99999. . . . .

2,497.99CR

\*\*\*\*\*

INVOICE NUMBER 7914130498-99110

PREVIOUS BALANCE

.00

BALANCE DUE FOR INVOICE 7914130498-99110. . . . .

.00

\*\*\*\*\*

INVOICE NUMBER 7914130498-99140

PREVIOUS BALANCE

2,497.99

BALANCE DUE FOR INVOICE 7914130498-99140. . . . .

2,497.99

\*\*\*\*\*

INVOICE NUMBER 7914130498-99171

PREVIOUS BALANCE

8.80

BALANCE DUE FOR INVOICE 7914130498-99171. . . . .

8.80

\*\*\*\*\*

INVOICE NUMBER 7914130498-99201

PREVIOUS BALANCE

169,520.31

BALANCE DUE FOR INVOICE 7914130498-99201. . . . .

169,520.31

\*\*\*\*\*

INVOICE NUMBER 7914130498-99232

PREVIOUS BALANCE

193,082.91

CONTINUED

BILL NO 273 791-4130 498  
INVOICE NO 7914130498-99263  
BILL DATE Sep 20, 1999  
PAGE 3

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914130498-99232 (CONT'D)

BALANCE DUE FOR INVOICE 7914130498-99232. . . . . 193,082.91

\*\*\*\*\*  
TOTAL BALANCE DUE . . . . . 362,612.02  
\*\*\*\*\*

BILL NO 273 791-4130 498  
 INVOICE NO 7914130498-99263  
 BILL DATE Sep 20, 1999  
 PAGE 4

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
 FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
 CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

AGED BALANCE FOR INVOICE 7914130498-99999. . . 2,497.99CR  
 AGED BALANCE FOR INVOICE 7914130498-99079. . . .00  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,497.99CR

	DAYS	BASE AMT	RATE	LPC
08/25 THRU 09/23	30	2,497.99CR	.0005000	37.47CR

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99999 37.47CR

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99140. . . 2,497.99  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,497.99

	DAYS	BASE AMT	RATE	LPC
08/25 THRU 09/23	30	2,497.99	.0005000	37.47

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99140 37.47

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99171. . . 8.80  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 8.80

	DAYS	BASE AMT	RATE	LPC
08/25 THRU 09/23	30	8.80	.0005000	.13

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99171 .13

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99201. . . 169,520.31  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 169,520.31

	DAYS	BASE AMT	RATE	LPC
08/25 THRU 09/23	30	169,520.31	.0005000	2,542.80

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99201 2,542.80

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99232. . . 193,082.91  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 193,082.91

	DAYS	BASE AMT	RATE	LPC
09/21 THRU 09/23	3	193,082.91	.0005000	289.62

CONTINUED



BILL NO 273 791-4130 498  
 INVOICE NO 7914130498-99263  
 BILL DATE Sep 20, 1999  
 LAST PAGE 5

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
 FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
 CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

INVOICE NUMBER 7914130498-99232 (CONT'D)

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99232 289.62

\*\*\*\*\*  
 TOTAL LATE PAYMENT CHARGE. . . . . 2,832.55  
 \*\*\*\*\*

**PACIFIC BELL**

PLEASE INSURE PROPER AND TIMELY CREDIT TO YOUR INVOICE ACCOUNTS BY FOLLOWING THESE EASY INSTRUCTIONS.

**WHEN PAYING LESS THAN THE TOTAL DUE...**

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2. ENCLOSE CHECK, INVOICE PAGE, AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

**WHEN PAYING TOTAL DUE IN FULL...**

1. ENTER AMOUNT PAID ON REMITTANCE STUB.
2. ENCLOSE CHECK AND REMITTANCE STUB IN RETURN ENVELOPE.
3. BEFORE SEALING, ENSURE THAT THE PACIFIC BELL ADDRESS APPEARS IN THE ENVELOPE WINDOW. MAIL PAYMENT TO THE ADDRESS INDICATED.

PAYMENTS MAILED TO THE INTEREXCHANGE CARRIER SERVICE CENTER (ICSC) OR TO YOUR PACIFIC BELL ACCOUNT TEAM WILL BE BANK DEPOSITED IMMEDIATELY UPON RECEIPT. SEE BACK FOR ADDITIONAL INFORMATION.

(TEAR HERE)

**PACIFIC BELL**

A Pacific Telesis Company

Account Number	Statement Date	Payment Due	Total Due
273 791-4130-498-160-N	Oct 20, 1999	Nov 19, 1999	\$438,659.09

Enter Amount Paid

\$

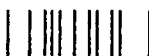
OT/R

293

AT&T ATTN PAT WINTER  
295 N MAPLE AV  
RM 3453F1  
BASKING RIDGE NJ

07920-1025

708 7914130 498 273 160



0036544457 293 81064 0043865909

(FOLD HERE)

273 791-4130-498-N AT&T ATTN PAT WINTER Oct 20 1999

Balances By Invoice Number - Indicate Amount Remitted for Each Outstanding Invoice Number

INVOICE NUMBER	AMOUNT DUE	AMOUNT REMITTED
----------------	------------	-----------------

CURRENT	7914130498-99293	\$73,214.52	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PAST DUE	7914130498-99999	\$2,497.99CR	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914130498-99140	\$2,497.99	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914130498-99171	\$8.80	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914130498-99201	\$169,520.31	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914130498-99232	\$193,082.91	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914130498-99263	\$2,832.55	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
TOTAL AMOUNT.....		\$438,659.09	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

716 7914130 498 273 160



0036544457 293 81064 0043865909

**PACIFIC BELL**

WINDBACK-one

12/17/99 FRI 11:08 FAX 1 908 221 3540

BILL NO 273 791-4130 498  
INVOICE NO 7914130498-99293  
BILL DATE Oct 20, 1999  
PAGE 1

AT&T ATTN PAT WINTER  
295 N MAPLE AV  
RM 3453F1  
BASKING RIDG NJ 07920-1025

BILLING INQUIRIES: IN CALIFORNIA DIAL 811-3746,  
OUTSIDE CALIFORNIA CALL COLLECT (415) 542-3746.

FOR TELCO USE:  
ICSC OFC

## CARRIER ACCESS SERVICE

## TOTAL-CALIFORNIA

## \* \* \* BALANCE DUE INFORMATION \* \* \*

TOTAL AMOUNT OF LAST BILL 365,444.57  
-----  
TOTAL BALANCE DUE - SEE DETAIL . . . . . 365,444.57

## \* \* \* DETAIL OF CURRENT CHARGES \* \* \*

TOTAL - CALIFORNIA - 5170  
LATE PAYMENT CHARGE APPLIED THRU OCT 22 - SEE DETAIL 5,260.70  
NON-JURISDICTIONAL 5,260.70  
OTHER CHARGES AND CREDITS - SEE DETAIL 67,953.82  
NON-JURISDICTIONAL 67,953.82  
-----  
TOTAL CURRENT CHARGES \* DUE BY NOV 19. . . . . 73,214.52

-----  
TOTAL AMOUNT DUE 438,659.09  
-----

IF FULL PAYMENT NOT RECEIVED BY NOV 19 LATE PAYMENT CHARGES WILL BE APPLIED

BILL NO  
INVOICE NO  
BILL DATE

273 791-4130 498  
7914130498-99293  
Oct 20, 1999  
PAGE 2

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914130498-99999

PREVIOUS BALANCE

2,497.99CR

BALANCE FROM INVOICE 7914130498-99110

.00

BALANCE DUE FOR INVOICE 7914130498-99999. . . . .

2,497.99CR

\*\*\*\*\*

INVOICE NUMBER 7914130498-99140

PREVIOUS BALANCE

2,497.99

BALANCE DUE FOR INVOICE 7914130498-99140. . . . .

2,497.99

\*\*\*\*\*

INVOICE NUMBER 7914130498-99171

PREVIOUS BALANCE

8.80

BALANCE DUE FOR INVOICE 7914130498-99171. . . . .

8.80

\*\*\*\*\*

INVOICE NUMBER 7914130498-99201

PREVIOUS BALANCE

169,520.31

BALANCE DUE FOR INVOICE 7914130498-99201. . . . .

169,520.31

\*\*\*\*\*

INVOICE NUMBER 7914130498-99232

PREVIOUS BALANCE

193,082.91

BALANCE DUE FOR INVOICE 7914130498-99232. . . . .

193,082.91

\*\*\*\*\*

INVOICE NUMBER 7914130498-99263

PREVIOUS BALANCE

2,832.55

CONTINUED

BILL NO 273 791-4130 498  
 INVOICE NO 7914130498-99293  
 BILL DATE Oct 20, 1999  
 PAGE 3

\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914130498-99263 (CONT'D)

BALANCE DUE FOR INVOICE 7914130498-99263. . . . . 2,832.55

\*\*\*\*\*  
 TOTAL BALANCE DUE . . . . . 365,444.57  
 \*\*\*\*\*

BILL NO 273 791-4130 498  
INVOICE NO 7914130498-99293  
BILL DATE Oct 20, 1999  
PAGE 4

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

AGED BALANCE FOR INVOICE 7914130498-99999. . . 2,497.99CR  
AGED BALANCE FOR INVOICE 7914130498-99110. . . .00  
LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,497.99CR

DAYS	BASE AMT	RATE	LPC
09/24 THRU 10/22 29	2,497.99CR	.0005000	36.22CR

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99999 36.22CR

\*\*\*\*\*  
AGED BALANCE FOR INVOICE 7914130498-99140. . . 2,497.99  
LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,497.99

DAYS	BASE AMT	RATE	LPC
09/24 THRU 10/22 29	2,497.99	.0005000	36.22

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99140 36.22

\*\*\*\*\*  
AGED BALANCE FOR INVOICE 7914130498-99171. . . 8.80  
LATE PAYMENT CHARGE BASE AMOUNT. . . . . 8.80

DAYS	BASE AMT	RATE	LPC
09/24 THRU 10/22 29	8.80	.0005000	.13

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99171 .13

\*\*\*\*\*  
AGED BALANCE FOR INVOICE 7914130498-99201. . . 169,520.31  
LATE PAYMENT CHARGE BASE AMOUNT. . . . . 169,520.31

DAYS	BASE AMT	RATE	LPC
09/24 THRU 10/22 29	169,520.31	.0005000	2,458.04

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99201 2,458.04

\*\*\*\*\*  
AGED BALANCE FOR INVOICE 7914130498-99232. . . 193,082.91  
LATE PAYMENT CHARGE BASE AMOUNT. . . . . 193,082.91

DAYS	BASE AMT	RATE	LPC
09/24 THRU 10/22 29	193,082.91	.0005000	2,799.70

CONTINUED

BILL NO 273 791-4130 498  
INVOICE NO 7914130498-99293  
BILL DATE Oct 20, 1999  
PAGE 5

\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

INVOICE NUMBER 7914130498-99232 (CONT'D)

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99232 2,799.70

\*\*\*\*\*  
AGED BALANCE FOR INVOICE 7914130498-99263. . . 2,832.55  
LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,832.55

	DAYS	BASE AMT	RATE	LPC
10/21 THRU 10/22	2	2,832.55	.0005000	2.83

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99263 2.83

\*\*\*\*\*  
TOTAL LATE PAYMENT CHARGE. . . . . 5,260.70  
\*\*\*\*\*

```

15      COIN:      $      0.00      ITEM COUNT =      00
17      RESIDENCE: $ 63,373.00      ITEM COUNT =      6,350
19      -----
22      TOTAL:     $ 63,373.00      ITEM COUNT =      6,350 *
00      = = - = => PAGE 00001 <= = = =
01      CUSTOMER SERVICE RECORD PAGE . 1
02      (CSR) 10-22-99
03      273 791-4130 498
04      ATX, INC
06
07      CLS SVC BILL DAY ACCT DATE FOR TELCO USE
08 BILLING INQUIRIES CALL CASMB 20 10-20-99 ICSC OFC OTR
09 (415) 542-3746
10      ---ACCOUNT IDENTIFICATION---
12 FOR TELCO USE: ACNA ATZ LAT 722 TAR 999 TAX A ICID 0392 CCNA ATX
14 BILLED TO: AT&T ATTN PAT WINTER
15 295 N MAPLE AV
16 RM 3453F1
17 BASKING RIDGE NJ 07920
19 CUSTOMER SERVICE ADDRESS: ATX, INC
Bill No = 273 791 4130 Bill Date = 10 20 99 Invoice No = 7914130498 99293
Line = 15 Page = 06806 Bill Section = CC

```

F1=HELP F3=QUIT F5=RESET KEYS F7=UP F8=DN



26 CHARGE -  
 27 9.98  
 30 RESIDENCE SUBTOTAL = \$67,953.82 RESIDENCE ITEM COUNT = ~~6,800~~  
 32 TOTAL OTHER CHARGES AND CREDITS . . . . . 67,953.82  
 33 CONTINUED

00 = = = = => PAGE 06805 < = = = =

06 JI: E

09 \* \* \* DETAIL OF OTHER CHARGES AND CREDITS \* \* \*

11 PIC CHANGE SUMMARY

13 BUSINESS: \$ 0.00 ITEM COUNT = 00

15 COIN: \$ 0.00 ITEM COUNT = 00

17 RESIDENCE: \$ 4,580.82 ITEM COUNT = 459

19 -----

22 TOTAL: \$ 4,580.82 ITEM COUNT = 459 \*

23 CONTINUED

00 = = = = => PAGE 06806 < = = = =

06 JI: A

09 \* \* \* DETAIL OF OTHER CHARGES AND CREDITS \* \* \*

11 PIC CHANGE SUMMARY

13 BUSINESS: \$ 0.00 ITEM COUNT = 00

Bill No = 273 791 4130 Bill Date = 10 20 99 Invoice No = 7914130498 99293

Line = 26 Page = 06804 Bill Section = 00

F1=HELP F3=QUIT F5=RESET KEYS F7=UP F8=DN

**PACIFIC BELL**

PLEASE ENSURE PROPER AND TIMELY CREDIT TO YOUR INVOICE ACCOUNTS BY FOLLOWING THESE EASY INSTRUCTIONS.

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**WHEN PAYING TOTAL DUE IN FULL...**

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2. ENCLOSE CHECK AND REMITTANCE STUB IN RETURN ENVELOPE.
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(TEAR HERE)

**PACIFIC BELL**

A Pacific Telesis Company

Account Number	Statement Date	Payment Due	Total Due
273 791-4130-498-160-N	Nov 20, 1999	Dec 20, 1999	\$501,036.77

Enter Amount Paid

\$

OT/R

324

AT&T ATTN PAT WINTER  
295 N MAPLE AV  
RM 3453F1  
BASKING RIDGE NJ 07920-1025

704 7914130 498 273 160



0043865909 324 81061 0050103677

(FOLD HERE)

273 791-4130-498-N AT&T ATTN PAT WINTER Nov 20 1999

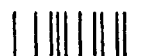
Balances By Invoice Number - Indicate Amount Remitted for Each Outstanding Invoice Number

INVOICE NUMBER	AMOUNT DUE	AMOUNT REMITTED
----------------	------------	-----------------

CURRENT	7914130498-99324	\$62,377.68	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PAST DUE	7914130498-99171	\$8.80	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914130498-99201	\$169,520.31	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914130498-99232	\$193,082.91	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914130498-99263	\$2,832.55	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	7914130498-99293	\$73,214.52	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

TOTAL AMOUNT.....	\$501,036.77	\$	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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712 7914130 498 273 160



0043865909 324 81061 0050103677

**PACIFIC BELL**

**PACIFIC \* BELL.**

BILL NO 273 791-4130 498  
INVOICE NO 7914130498-99324  
BILL DATE NOV 20, 1999  
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AT&T ATTN PAT WINTER  
295 N MAPLE AV  
RM 3453F1  
BASKING RIDG NJ 07920-1025

BILLING INQUIRIES: IN CALIFORNIA DIAL 811-3746,  
OUTSIDE CALIFORNIA CALL COLLECT (415) 542-3746.

FOR TELCO USE:  
ICSC OFC

**CARRIER ACCESS SERVICE**

**TOTAL-CALIFORNIA**

**\* \* \* BALANCE DUE INFORMATION \* \* \***

TOTAL AMOUNT OF LAST BILL	438,659.09
-----	
TOTAL BALANCE DUE - SEE DETAIL . . . . .	438,659.09

**\* \* \* DETAIL OF CURRENT CHARGES \* \* \***

**TOTAL - CALIFORNIA - 5170**

LATE PAYMENT CHARGE APPLIED THRU NOV 22 - SEE DETAIL	5,591.48
NON-JURISDICTIONAL	5,591.48
-----	
OTHER CHARGES AND CREDITS - SEE DETAIL	56,786.20
NON-JURISDICTIONAL	56,786.20
-----	
TOTAL CURRENT CHARGES * DUE BY DEC 20. . . . .	62,377.68

-----	-----
TOTAL AMOUNT DUE	501,036.77
-----	

IF FULL PAYMENT NOT RECEIVED BY DEC 20 LATE PAYMENT CHARGES WILL BE APPLIED

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INVOICE NO  
BILL DATE

273 791-4130 498  
7914130498-99324  
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\*\*\* DETAIL OF BALANCE DUE \*\*\*

INVOICE NUMBER 7914130498-99999

PREVIOUS BALANCE

2,497.99CR

BALANCE FROM INVOICE 7914130498-99140

2,497.99

BALANCE DUE FOR INVOICE 7914130498-99999. . . . .

.00

\*\*\*\*\*

INVOICE NUMBER 7914130498-99171

PREVIOUS BALANCE

8.80

BALANCE DUE FOR INVOICE 7914130498-99171. . . . .

8.80

\*\*\*\*\*

INVOICE NUMBER 7914130498-99201

PREVIOUS BALANCE

169,520.31

BALANCE DUE FOR INVOICE 7914130498-99201. . . . .

169,520.31

\*\*\*\*\*

INVOICE NUMBER 7914130498-99232

PREVIOUS BALANCE

193,082.91

BALANCE DUE FOR INVOICE 7914130498-99232. . . . .

193,082.91

\*\*\*\*\*

INVOICE NUMBER 7914130498-99263

PREVIOUS BALANCE

2,832.55

BALANCE DUE FOR INVOICE 7914130498-99263. . . . .

2,832.55

\*\*\*\*\*

INVOICE NUMBER 7914130498-99293

PREVIOUS BALANCE

73,214.52

CONTINUED

BILL NO 273 791-4130 498  
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 BILL DATE Nov 20, 1999  
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\* \* \* DETAIL OF BALANCE DUE \* \* \*

INVOICE NUMBER 7914130498-99293 (CONT'D)

BALANCE DUE FOR INVOICE 7914130498-99293. . . . . 73,214.52

\*\*\*\*\*  
 TOTAL BALANCE DUE . . . . . 438,659.09  
 \*\*\*\*\*

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\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
 FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
 CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

AGED BALANCE FOR INVOICE 7914130498-99999. . . 2,497.99CR  
 AGED BALANCE FOR INVOICE 7914130498-99140. . . 2,497.99

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99999 .00

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99171. . . 8.80  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 8.80

	DAYS	BASE AMT	RATE	LPC
10/23 THRU 11/22	30	8.80	.0005000	.13

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99171 .13

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99201. . . 169,520.31  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 169,520.31

	DAYS	BASE AMT	RATE	LPC
10/23 THRU 11/22	30	169,520.31	.0005000	2,542.80

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99201 2,542.80

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99232. . . 193,082.91  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 193,082.91

	DAYS	BASE AMT	RATE	LPC
10/23 THRU 11/22	30	193,082.91	.0005000	2,896.24

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99232 2,896.24

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99263. . . 2,832.55  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 2,832.55

	DAYS	BASE AMT	RATE	LPC
10/23 THRU 11/22	30	2,832.55	.0005000	42.49

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99263 42.49

\*\*\*\*\*  
 AGED BALANCE FOR INVOICE 7914130498-99293. . . 73,214.52  
 LATE PAYMENT CHARGE BASE AMOUNT. . . . . 73,214.52

CONTINUED

BILL NO 273 791-4130 498  
 INVOICE NO 7914130498-99324  
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\*\*\* DETAIL OF LATE PAYMENT CHARGES \*\*\*  
 FOR THE PURPOSES OF CALCULATING THE LATE PAYMENT  
 CHARGE, THE NUMBER OF DAYS WILL NOT EXCEED 30.

INVOICE NUMBER 7914130498-99293 (CONT'D)

	DAYS	BASE AMT	RATE	LPC
11/20 THRU 11/22	3	73,214.52	.0005000	109.82

TOTAL LATE PAYMENT CHARGE FOR INVOICE 7914130498-99293 109.82

\*\*\*\*\*  
 TOTAL LATE PAYMENT CHARGE. . . . . 5,591.48  
 \*\*\*\*\*

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INVOICE NO 7914130498-99324  
BILL DATE Nov 20, 1999  
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\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

PIC CHANGE SUMMARY

JI: A

BUSINESS:	\$	0.00	ITEM COUNT =	00
COIN:	\$	0.00	ITEM COUNT =	00
RESIDENCE:	\$	51,756.28	ITEM COUNT =	5,186
		-----	-----	
TOTAL:	\$	51,756.28	ITEM COUNT =	5,186



BILL NO 273 791-4130 498  
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\*\*\* DETAIL OF OTHER CHARGES AND CREDITS \*\*\*

PIC CHANGE SUMMARY

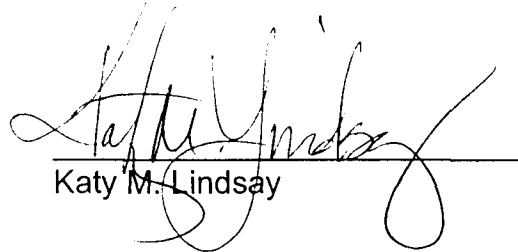
JI: E

BUSINESS:	\$	0.00	ITEM COUNT =	00
COIN:	\$	0.00	ITEM COUNT =	00
RESIDENCE:	\$	5,029.92	ITEM COUNT =	504
		-----		-----
TOTAL:	\$	5,029.92	ITEM COUNT =	504

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a copy of **Complaint (AT&T of California, Inc. vs. Pacific Bell; SBC Communications, Inc.; SBC Telecommunications, Inc. and Southwestern Bell Telephone Co.)** by delivering the original plus 20 copies to the California Public Utilities Commission Docket Office.

Executed on December 21, 1999, at San Francisco, California.



Katy M. Lindsay